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- [1] and hook up their phones?
- A: They some of them did that. Others,
- 13] when they were moving or building a new place,
- [4] started having them wired to accept these alternative
- [5] units. It was excuse me sometime about that
- is time that they started these phone center stores —
- Q: Who did?
- A: which the Bell system, which would [8]
- [9] sell you the shell and lease you the innards, trying
- 119 to persuade you not to go out and buy all of these
- [11] fancy competitive phones, that you really could have
- [12] what you wanted, as well.
- Q: That was about the time that you bought
- [14] your Mickey Mouse phone?
- A: Right. 115

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- Q: All right? [16]
- A: Yes. [17]
- Q: Now, the let's go forward here now and f18?
- [19] let's talk about competition, okay? How did this
- [20] competition develop? How did it work? What
- [21] percentage of the market was grabbed by these retail
- [22] sales?

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- A: I in '75, '76, the answer is I don't
- [2] know. They grabbed some I would say a small
- pp percentage, a very small percentage.
- Q: Why did they only grab a small percentage?
- A: For a couple of reasons. One is that it
- is wasn't easy to hook up a phone and, two, is that
- (7) the the phone instrument itself was frequently
- [8] bundled. Three was that some state tariffs required
- ly you at that point to take the phone from the phone
- [10] company and, four, was even where it was optional, it
- [11] was still offered at a sufficiently low rate so it
- [12] was very hard to be competitive with it.
- Q: Okay. Let me let's walk through all of
- [14] these. The first one, I think you said, is that it
- 1151 was a little bit difficult to hook up.
- [16]
- [17] Q: Did that change in years to come?
- A: Yes. Yes, it did. [18]
- [19] Q: So it became easier to hook up?
- A: Yes, I mean with respect to to both
- [21] the the installation of the jack yourself, it
- 1221 became something that anybody handy could do, and

[1] with respect to anywhere that had a modular jack

- zi there, it became at least as easy as plugging in an
- B) electrical appliance.
- Q: What changed about the hookup from '75 to
- '84? [5]
- A: What changed was the introduction of two
- 171 types of jacks. One was I think it is a four-
- [8] prong and the other was the module.
- Q: So the the introduction of different
- ing jack technology made it easier?
- A: Yes. The modular was is, as I say, a
- [12] dramatic change.
- Q: What was the first jack that was available
- 1540 in '75?
- A: I think it was a four-prong. [15]
- Q: And you think that was a difficult one as
- [17] an obstacle to sale?
- A: Oh, yes. Yes.
- Q: Okay. And what was different about the
- [20] second or subsequent jack?
- A: The modular, is, as I say, is a basic -
- there is no wiring or anything. It is a plug-in. It
- Page 308
- is simpler than a an electrical plug, less
- B threatening.
- Q: When did that jack, second type jack, come
- ul into play?
- A: I don't know when it was first introduced.
- [6] I guess very late seventies.
- Q: '79?
- A: '78, '79.
- Q: Okay. Was there a dramatic change in the
- io competition when that modular jack was introduced?
- [11] In other words, did the number of CPE sales go
- through the roof when they introduced that jack?
- A: Not immediately. It took a while for
- [14] people to sort of gear up to meet it but I think
- [15] there was significant investment in entry into the
- [16] CPE business thereafter.
- Q: So when did the sales start increasing? [17]
- A: Sales by non-Bell system or sales by Bell
- [19] system? I mean at the —
- [20] Q: Either one. I'm talking about — I'm
- [21] talking about sales.
 - A: Okay. Sales by Bell system, I if I had

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- (1) to make a guess, I would guess probably started
- 121 around '77 and accelerated after '78.
- [3] Q: All right. So give me the percentages of
- [4] sales as an erosion of the lease base for each year
- (5) after that.
- [6] A: I I don't know. I guess about 10
- percent a year.
- (B) Q: 10 percent of the of the lease base was
- (9) disappearing a year?
- [10] A: Yes.
- [11] Q: So what? About, what, eight or nine, 10
- [12] million people a year were leaving?
- [13] A: Yes, with new people coming on.
- [14] Q: Okay, What about the Bell Operating
- [15] Companies lease space? How much of it was leaving a
- nej year?
- [17] A: This at the time was all Bell Operating
- [18] Companies lease space.
- [19] Q: In what year are you talking about? '77?
- [20] '78?
- (21) A: Yes.
- [22] Q: We are talking about Bell Operating

[1] BY MR. TILLERY:

- Q: Do you know what an adoption process or
- [3] analysis is? Have you ever heard of that?
- [4] MR. BENNETT: Objection.
- [5] THE WITNESS: Vaguely familiar but I could
- is not tell you what it is.
- BY MR. TILLERY:
- [8] Q: In your regulatory economics, have you ever
- [9] taken that into account?
- [10] A: The adoption?
- [11] Q: Yes, the adoption process.
- A: If you mean by it the pace at which a new
- [13] technology will penetrate, the answer is yes,
- [14] although not through a formal analysis that called it
- [15] a diffusion or adoption process. If it is something
- us different, the answer is I don't know but, once
- 117) again, not by referring to it as the diffusion or
- [18] adoption process.
- [19] Q: All right. Well, let's say that it is, in
- 120) fact, the rate by which new technology is purchased.
- [21] Okay?

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[22] A: Uh-huh.

- [1] Companies.
- A: Up through divestiture.
- [3] Q: All right. Now, you think maybe 10 million.
- (4) people a year are buying phones and getting out of
- is the lease.
- [6] A: I yes, that would be my guess.
- 7] Q: And that was steady for what period of
- (8) time?
- M A: I would think it would be accelerating
- [10] from if the period we are looking at now is '78
- [11] through '84 --
- [12] Q: You are starting at '75.
- [13] A: Oh.
- [14] Q: You started in '75.
- [15] A: Very low in '75 to '78.
- [17] A: I don't know.
- [18] Q: Do you know what a diffusion or an adoption
- [19] process is?
- [20] A: A I'm sorry?
- MR. BENNETT: Objection to the form of the
- [22] question,

- [1] Q: When would the beginning of the adoption
- 121 process take place here in this case?
- [3] A: '75, probably.
- [4] Q: '75?
- A: Yes, I mean it is it is hard because
- is the technology you say if it is the adoption of a
- new technology. I'm not sure how to define what is
- is the new technology here. We had a continually
- [9] evolving range of technologies. I think one probably
- [10] could characterize competitive non-Bell CPE as a
- [13] technology. One could characterize modular plugs as
- [12] an additional technology.
- [13] Q: Would phones would you call the sale
- [14] phone versus a leased phone new technology?
- A: No, I wouldn't say that's a technology.
- [16] The an answering machine combined with a phone I
- ולון would call a technology an answering machine
- [18] probably would be a new technology.
- [19] Q: Would call the sale of a phone an
- [20] innovation versus the lease of a phone?
- [21] MR. BENNETT: Objection to the form of the
- (22) question.

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- [1] had dropped off and it was down to about, say, 55 to
- [2] 60 percent or so of that number but —
- [3] Q: Do you know what number by percentage.
- μ dropped off each year thereafter?
- is A: I certainly couldn't tell you that today.
- [6] I I know I have seen in at least one appendix, I
- m think it was of one of the the expert reports of
- [8] your experts, numbers, but I don't even know if that
- [9] was for every year. I think it was for a few years.
- [10] Q: Why was it that the number diminished on a
- [11] fairly regular basis in your view after '86?
- [12] MR. BENNETT: Object to the form of the
- [13] question.

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- [14] THE WITNESS: For a number of reasons. One
- [15] is that each time somebody moved, they were the
- [16] embedded base would go away.
- [17] BY MR. TILLERY:
- [18] Q: My I'm only talking about embedded base
- [19] Customers now.
- [20] A: Yes, so any time somebody moved, they were
- [21] stopping an embedded base customer for that piece of
- [22] equipment. Wherever they were, it was no longer

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- in there. They they weren't taking it. There were
- [2] lots of moves. The second is that AT&T, once again,
- BI exactly as we anticipated, had fairly regular price
- [4] increases and that because there were lots of
- [5] substitutes available at any price level, fewer and
- is fewer people wanted to take it. It wasn't that
- 17) people wanted to lease. It is how many people wanted
- [8] to lease at any given price and the higher the price
- [9] is, the smaller the percentage of people would want
- no to lease at that price.
- [11] Q: On page 5 and 6, I think, bottom of 5, over
- [12] to the top of 6 of your report, you state that,
- [13] "Prior to the AT&T breakup, state public utility
- [14] commissions had adopted regulatory policies that
- us required AT&T to provide CPE to telephone customers
- [16] at artificially low prices"; correct?
- [17] A: Yes.
- [18] Q: And that's correct; right?
- [19] A: Yes. I think I have mine broken at a
- [20] different point but the the one that I have going
- [21] over is this meant that price but —
- [22] Q: But that's a correct statement?

- [1] A: Yes.
 - 2 Q: All right. Is it your view that the 1 to
 - B) \$2-per-month charge that the Bell Companies charged
 - [4] for consumer peak CPE in the early 1980s was an
 - ы artificially low price?
 - [6] A: Yes.
 - [7] Q: On page 6 of your report, you state, "If
 - (8) the price for a product is held artificially below
 - 🔊 its market price, competition simply cannot develop
 - [10] for that product." Is that correct?
 - [11] A: For yes, the answer is yes, although I
 - 112 probably would say, "full competition," but yes.
 - Q: Well, you didn't say, "full competition,"
 - (14) did you?
 - [15] A: No, I said it can't develop and it can't
 - (16) develop fully.
 - [17] Q: So you said if a product is held
 - [18] artificially below its markets price, competition
 - is simply cannot develop for that product.
 - 20] A: Yes, it can't develop, yes.
 - [21] Q: Okay. You must believe that there was not
 - 22 a lot of competition prior to the AT&T breakup;

- [1] right?
- A: I believe it was underdeveloped
- B) competition. It didn't develop.
- [4] Q: Well, if competition didn't develop, then
- (5) it is not competition, is it?
- [6] A: No. It is it is not full competition.
- 77 That's why I use the word "develop."
- Q: Why don't you tell me what —
- [9] A: "Develop" means mature or reach full
- no flower.
- [11] Q: So are we now in a qualitative state of
- [12] competition; is that what you are telling me?
- [13] A: That's what the FCC always absolutely.
- [14] The FCC the FCC has always, and I know I refer to
- (15) this in one of the earlier bits of testimony, saying
- that competition is not a binary yes/no decision from
- 157 the public interest perspective. The FCC has never
- [18] viewed it that way. It has viewed developing degrees
- 1191 of competition with different regulatory approaches
- 1201 that look at the fine distinctions or the continuum
- [21] rather than a yes/no decision.
 - Q: Well, tell me, then, prior to '84 what the

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- [1] competition was for lease CPE.
- [Z] A: Sold CPE.
- (3) Q: Sold CPE?
- [4] A: Yes.
- [5] Q: Okay. Tell me how that was working out.
- [6] Explain who was in that market. By the way, when did
- m that start?
- (8) A: Well, residential CPE, as a practical
- [9] matter, I think, started with the the Part 68
- [10] certification proceeding that let people certify
- in equipment that could be connected directly to the
- [12] network. That would have been around '75, '76.
- [13] The prior to that, it was possible to attach CPE
- [14] to the network through what was called a PCA,
- [15] protective coupling arrangement, but the extra
- [16] expense and trouble of that, I would say, as a
- 17] practical matter, eliminated that from the
- (18) residential marketplace.
- [19] Q: So competition started in '75 or '76?
- [20] A: Yes.
- [21] Q: Okay. Tell me what that competition was.
- A: It was a number of manufacturers who had —

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- (1) who offered a fairly good range, an increasing range
- [2] each year, of competing units.
- 2: This is Radio Shack and this sort of —
- (4) A: Yes, Tandy what's interesting is, as I
- is sit here, I look at a Radio Shack thing there and
- is they are a purveyor of CPE and I look at Sony and
- (7) they are a purveyor of CPE.
- (B) Q: Were they in '75 and '76?
- [9] A: I'm not sure when Tandy entered. Tandy,
- [10] you know, by 1980, was a provider of such equipment.
- [11] And there were lots of almost house brands. By the
- [12] late seventies, people started manufacturing this,
- [13] primarily in Asia, I think a little bit in Mexico but
- [14] primarily in Asia, and these started with Part 68,
- [15] started to come in. There were a lot of issues about
- ne what could get certified.
- [17] Q: Okay. Then let's start with the first year
- [18] this competition began. Was it '75 or was it '76?
- [19] A: I don't know.
- [20] Q: Let's pick '75. Okay? You pegged that to
- 121) the time when they could put their phones, purchase
- [22] the phones, on the nerwork.

- [1] A: Directly without a PCA.
 - 2 Q: Right And there was no real significant
 - in financial impediment to connecting up. They could go
 - [4] out easily, go to a phone go to an electronics
 - is store, go some other place, buy a phone and hook it
 - in up to their system and do it legally; correct? Could
 - m they do it then?
 - [8] A: Yes. Once it was any Part 68 device
 - [9] could be hooked up to the network legally so it
 - would not be certified but at that point you had to
 - [13] get an appropriate jack that would be able to handle [12] it.
 - [13] Q: All right. Now, let's take these customers
 - [14] of the Bell Operating Companies at that moment in
 - is, time who are going to subsequently become the
 - [16] embedded base customers of AT&T in January 1, '84;
 - ולון okay?
 - [18] A: Uh-huh.
 - [19] Q: Are you with me?
 - [20] A: I think so.
 - [21] Q: How many of them were there in '75?
 - [22] A: I don't know.

- [1] Q: Were there more of them in '75 than there
- 121 were in '84 or less?
- [3] A: Are you talking about accounts or —
- [4] Q: Both You pick.
- A: Okay I I would suspect that there were
- is fewer instruments in '75 than there were in '84.
- [7] Q: When you say, "fewer instruments," you are
- [8] talking about that were subject to phone lease
- [9] accounts?
- [10] A: Yes, the units themselves rather than the
- [11] number of accounts —
- [12] Q: Right.
- [13] A: number of customers.
- [14] Q: Okay. Were there were there more
- [15] customers in '75 or fewer customers than compared to
- [15] '84?
- A: Interesting question. The answer is I
- [18] don't know. I guess more but I don't know.
- [19] Q: All right. Now, tell me how this
- 20) competition started. Started through advertising?
- [21] A: Yes.
- [22] **Q:** Okay. Did people then go to stores and buy

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[1] is for those people who wished to continue leasing, 2] what were their — what was the competitive [3] marketplace for those people? Was there competition [4] in that market?

MR. BENNETT: I believe that question has

[6] been asked and answered. THE WITNESS: I'll try again. If somebody, les despite the fact that it makes no economic sense, in [9] my judgment, to lease, wants to insist on leasing, not there has not been a new entrant, the FCC never [11] expected there would be an additional entrant, the [12] FCC, I think, as I testified, expected the business [13] to drop off probably even a little more quickly and [14] go away. It is the same thing. Once AT&T, if at 15 some point they withdraw from this market, which they [16] are free to do on their own accord and which I assume [17] they are going to do some day, if you say what is the

[21] that they dictate where the market won't support it. Q: You said that they anticipated the market

[20] of rights to get CPE but not to do it in a manner

[18] protection or rights of somebody who wants to list

[19] CPE thereafter, the answer is none. People have lots

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m would dry up.

A: Yes. [2]

Q: Was that known before 1984?

A: Was it known that it would dry up? [4]

Q: Yes, was it - let me ask it this way: Was

is it anticipated by the FCC that this — this lease

market would dry up?

A: The market, as it was known, that included [9] a bundled service, insurance and everything like

Q: Well, bundled service was being

[12] terminated. I'm talking about -

A: I'm sorry. I'm talking about a different

[14] bundle, not bundling — I'm sorry. You made a good

[15] point because we have used the term elsewhere. I'm

[16] not talking about bundling CPE with basic local

[17] telephone service, I'm talking about the bundle of

[18] CPE services that AT&T has offered and which were

[19] Offered even where it was a separate line item

[20] unbundled, which were offered together as a small

[21] bundle by all the telephone companies, which is the

[22] equipment, repair or replacement of the equipment and

[1] service. Because it cost dramatically more to - to

provide service like that, and the pricing of it was

m viewed as being - I mean the strong belief to the

H) best of my knowledge everybody at the FCC had, and I

is think many, many people outside the FCC had, as well,

is that the — the pricing of that service was

[7] totally non-market-driven and was way below the cost

[8] of providing the service. It was - I don't know if

by knowledge — I don't know how anybody can know

[10] anything in the future. It was a strong belief - I

[11] mean you say did they know.

Q: I'm trying to find out which question you

(13) are answering.

A: I'm answering the question did the FCC know

[15] the business would dry up.

Q: Yes. 1161

A: And the answer was there was a very strong

[18] belief. One cannot know the future but consistent

[19] with that, they had a very strong belief that it

[20] would dry up, yes.

Q: And in what period, generally, what period

1221 was contemplated?

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MR. BENNETT: Form objection. [1]

THE WITNESS: I don't know if it was a

[3] specific period, but I said I think it is fair to say

[4] that people would have thought it would have even

[5] gone away earlier than it did, probably 10 to 15

[6] years.

[7]

BY MR. TILLERY:

Q: 10 to 15 years. [8]

A: Yes.

Q: It is still going on, isn't it? [10]

A: I understand. [11]

Q: 10 to 15 years would take it through 1994 [12]

through 1999. Is that what you thought at the time?

A: Well, 1984 through 1999. I think that was

us the — that in terms of stopping existing at all.

[16] yes, I mean I think there was an understanding

[17] that - that some people were going to make

[18] economically irrational decisions to continue leasing

[18] but I think it is fair to say that as with other

[20] cases, the FCC underestimated the degree of economic

[21] irrationality that afflicts people making choices

[22] about communications.

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(1) Q: Well, what I am trying to find out is are
(2) you telling me that the FCC thought this CPE lease
(3) business was going to go on for 10 to 15 years?

[4] A: With some people, yes, with a few people.

(5) Q: Well, but I mean — let's say where 75

[6] percent of the base was gone. How long -

A: So that the last 25 percent?

[8] Q: Yes. I mean how long was it contemplated

[9] that this — that three-quarters of this lease

[10] business would have dried up?

[13] A: I can't give you a specific answer to that [12] but probably three-quarters. I — I just don't [13] know. Less than 15 years, yes, I mean I think the [14] three-quarters part of it.

[15] Q: Do you have any estimate at all?
[18] A: It — once again, it depends from where you
[17] gauge it. If you gauge it from the point at which
[18] the FCC started the deregulatory process, not just
[18] from the date on which the final deregulation took
[20] place, from the date on which they required
[21] unbundling and strongly urged, partly by using

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[1] sales plans, if one looks at it from when that was 2

[22] separations techniques, states to adopt their own

z started, I think people probably would have — a good

By guess would have been to be over by '90, '92, But

 μ 1 that would be 75 down to 25 percent of the original

[5] number it had been when it was all offered on a

[6] bundled tariff basis.

[7] Q: When did that number get reached in [8] actuality?

[9] A: Gee, I don't know. I don't know. That's

100 something — I mean here you can see that I am more

[11] geek. That is something I would be more interested

[12] in looking up rapidly. I think — I just don't know.

13] Q: You say that your position is that 99

[14] percent of leased phones have been replaced by

[15] purchased phones. That's what you said in your

[16] report?

[17] A: From the original ones by now, yes.

[18] Q: From what original number are you talking

[19] about?

[20] A: From the number that were offered when they

[21] were all bundled and —

2) Q: How many numbers were there — what was

n that number?

A: Gee, if I had to make a guess, I would

p guess 130 million, 140 million.

4) Q: And what year?

[5] A: Probably around 1978 or so, '77, '78.

161 Maybe — maybe more than that. Maybe closer to 200

million, if I look at the total number of instruments

[8] out there.

[9] Q: Are you aware of any instances in which the

[10] FCC concluded when the issue was specifically

addressed to them that the sales market is the same

112 as the lease market?

MR. BENNETT: Object to the form of the

[14] question.

THE WITNESS: For residential CPE?

BY MR. TILLERY:

[17] Q: Right.

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[18] A: No. I'm trying to remember when. I

believe that they did that in the Computer II

[20] decision itself. We don't have the — the order, I

haven't been able to — to find that or some of the

[22] additional recons but the — at that point, I don't

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believe it was directly put to them. I think that was part of what they were determining in deciding

B) why they found the market to be competitive, given

141 the fact that at that point there was a single

[5] supplier of leased CPEs, tariffed CPEs in each

[6] market. The FCC's finding that it was competitive

m was not based - couldn't have been based and was not

[8] based on the fact that it was a separate market that

[9] had only a single supplier.

[10] Q: What was the number of AT&T lease customers

[11] on January 1, '84, do you know?

[12] A: January 1, '84?

[13] Q: Right.

[14] A: I'm not sure. I have seen it here. I

[15] don't recall. I - if I had to make a guess, I would

[16] guess around 85, 90 million but I'm not sure, in

terms of instruments. When you say customers, that

would be the number of instruments. I don't know if

[18] I have seen the number of accounts.

[20] Q: How many on January 1, '86?

[21] A: I'm not certain but I believe by January 1,

[22] '86, about 35, somewhere, 35, 40, 45 percent of them

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- [1] want to go off for a few minutes, that's fine. If it
- 23 goes on too long, then I want you to have as much
- [3] time as you need here but we can go off the record if
- [4] that's what you want to do.
- MR. TILLERY: All right.
- MR. KING: Off the record at 4:23. [6]
- (Discussion off the record.) [7]
- MR. KING: We are back on the record at
- rg 4:30.
- [10]

BY MR. TILLERY:

- Q: All right, sir. Have you, in the break [11]
- the where you have gone through the file trying to answer
- [13] my question, have you identified any document or any
- [14] support for your belief that the FCC found that there
- [15] was a single market for residential CPE which
- [16] includes both sale and lease?
- A: The quote that's in my testimony itself
- [18] that you referred to is one of them. I know there is
- [19] another one, which may be we can't find some of
- [20] the document. It may be in there but -
- Q: The only one you can think of is the one
- [22] that I referenced and pointed you to?
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- A: That's the only one, yes, that I can point (2) to now.
- [3] Q: Okay. And while we are on the topic —
- A: Yes. [4]

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- Q: while you were going through the
- [6] documents, you found something that answered a prior
- 13 question, you told me off the record. Would you
- [8] identify what that is?
- A: Yes, and it is a part of the so-called CCIA
- [10] decision, which was the decision by the court of
- [11] appeals upholding the Commission's Computer II
- [12] orders, and this was part of what I was referring to
- [13] earlier about the form of preemption and it says,
- [14] "The Commission did not in a tentative decision
- [15] explicitly state that preemption of state regulation
- [16] was under consideration. Such a statement was not
- [17] necessary for preemption of any inconsistent state
- [18] regulation state regulatory scheme would follow
- [19] automatically under the supremacy clause and other
- principles discussed above." In any event,
- [21] preemption was explicit in the final decision. So
- [22] part of what we were discussing was whether there was

- [1] any explicit preemption
 - Q: May I see that document that you are
 - pi referencing?
 - A: Yes, sir. It's let me give you the
 - is whole thing.
 - Q: Is this the only decision in the review of
 - m this FCC decision relevant to this case or were there
 - B other reviews?
 - A: I believe that's the only the only court
 - [10] appeal of the FCC decision?
 - Q: Correct. [11]
 - [12] A: I believe that's the only one.
 - Q: And this is 693 F 2d 198 and it is a 1982
 - [14] opinion and it is the part you were reading from
 - [15] was at page 217 for the record?
 - A: Yes, I believe so. You have the order.
 - Q: That was the review of the October 1982
 - [18] order I'm sorry October 1981 order?
 - A: I think it was the October 1980 order.
 - [20] There may have been a further recon there may have
 - 121 been I mean it was a review of the Commission's

 - [22] Computer II line of orders and one of the things that

- Page 284
- [1] happens is that on minor points, the Commission would
- 2 have a significant number of recons and depending on
- m when they happened, the fact that an appeal was
- pending before the court of appeals wouldn't stop
- 15) those, but the but, basically, that is referring
- is to the October 1980 order, the first recon order of
- In the Computer II decision.
- Q: Now, you are familiar with that order,
- m aren't you, and the language of that order?
- A: Generally, yes.
- Q: Okay. And you know that actually, it
- [12] was attached as Exhibit Number 2 to your report —
- A: As an exhibit.
- O: wasn't it? [14]
- A: Yes, sir, It was attached as an exhibit. [15]
- Q: All right. Tell me what was meant, then,
- in that order at 541, 542, paragraph 85. Can you
- ng identify that?
- A: You had that order a minute ago.
- Q: Why don't you give it to it is 88 FCC 2d
- [21] at 541, 542.
- A: This is the October '80 order we are

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[1] talking about, I think, the recon. Is this it here?

MR. BENNETT: Yes. [2]

THE WITNESS: Paragraph 85. [3]

BY MR. TILLERY: [4]

Q: Is this 88 FCC 2d at 541? [5]

A: No. This is 88 FCC 2d at 50. [6]

MR. BENNETT: 84 FCC 2d. [7]

BY MR. TILLERY:

Q: I'm looking at the one at 88 FCC 2d at BI

[10] 541-542. Do you have that?

A: Yes.

181

Q: Look at paragraph 85. Do you have [12]

[13] paragraph 85?

A: I'm getting there. Yes.

[15] Q: Do you see the part where it says, "Our

[16] objective is not to preempt all state regulation of

[17] the practices of those who provide CPE"?

(18) A: Paragraph 85.

Q: Uh-huh. What I am reading, this is [19]

[20] paragraph 85.

A: Not — no. It does not seem to be in the

copy of — of 88 FCC 2d 512?

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O: 541-542.

A: Is the cite of the order or at page 5 —

131 yes, this looks like it is at page 542.

Q: 541 through 542, paragraph 85.

A: Yes. Now, what does it say?

Q: If a state regulatory authority -

A: You mean take action so long as it does not

(8) conflict with our own policies, yes.

Q: Right. "A state regulatory authority

no focussing on the local activities of the carrier,

[13] engaged in the provision of CPE, perceives some

potential for abuse, it may take action so long as it

[13] does not conflict with our own policies."

A: Right. Yes. [14]

Q: What does that mean to you? [15]

A: Well, if you look at the earlier sentence,

[17] it, basically, says it is — "The guiding principle

[18] is that we will not permit the carriers to engage in

[19] anticompetitive conduct," and it then goes on to say

[20] a state that wants to prevent this in a manner not

[21] inconsistent with what we have done is free to do so.

Q: Is there any other basis you have found

[1] that the FCC - strike that.

Is there any other basis for your statement

B) and opinion that the FCC found that there was a

44 single market for residential CPE which included both

[5] CPE sale and lease, any documentary support?

A: I did not find it. I will continue to

look. Let me just say, having read through this full

e paragraph —

Q: Yes.

A: - is they are specifically talking here

[11] about actions that the state can take to prevent CPE

pricing from being too low. They use two examples

[13] and this is the cross-subsidization they are talking

14) about here. And the reason is that's not what they

[15] were worried about the states doing. The basic

[16] problem here is that they were worried about states

wanting to make sure that the prices were too low.A

[18] state that now — and there were a few states, at the

[18] time this was done, there were one or two that were,

in fact, procompetitive and wanted to - to protect

[21] competition rather than subsidizing rate payers and

they are saying those are the examples they are -

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iil talking about here and the first sentence says that's

my what a state can do.

Q: Could you tell me all the companies which

in have leased or continue to lease CPE in competition

is with AT&T and Lucent?

A: I'm sorry. This is - is this the same

m question you asked before or a different one?

Q: Is it - do you know of any company that's

m leased in competition?

A: If this is the same one you asked before, I

said no - nobody has entered the leasing market, the

[12] CPE market through leasing, that the entry — there

[13] has been a lot of new entry in the CPE market, as

[14] well as existing entry, is through sales and not

115] leasing and that I don't know of anybody who either

[18] was present at the time or who was a new entrant into

117 the CPE market through a leasing strategy. I'm

[18] sorry. I'm trying to answer. That was — that's the

ng same thing you asked before. Did I get - I tried to

[20] give the same answer and I'm not sure if it was a

[21] different question.

Q: Well, really, what I was trying to find out

- [1] have been significant issues involved in price 23 what I call tacit price coordination, so markets that
- [3] the FCC believes are competitive appear to exhibit
- [4] similar abilities to raise prices at will but, yes, I
- [5] mean with that caveat, I think that is, in fact, a -
- [6] an indication of lack of competitiveness.
- Q: Anything else?

. .

1.1

- A: Well, the thing that I just mentioned,
- [9] which is coordinated price increases, insofar as
- [10] every supplier in the market raises prices in tandem,
- [11] that is a significant indicator of lack of
- [12] competition in the market.
- Q: How do businesses determine price in a
- [14] competitive marketplace?
- A: They charge they put they do research
- [16] or whatever and the basic answer is you charge the
- [17] profit maximizing amount.
- Q: What does that mean?
- A: That means that that you I mean the
- [20] tautological definition is you come up with a price
- [21] that at the bottom line means your shareholders do
- [22] the best and that's the price at which the number of

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- [1] units you sell, the amount of revenue you get, which gg is the per unit price times the number of units,
- [3] minus the number of costs, in many cases, not all,
- [4] and not in telecommunications, but there are some.
- s additional costs that you get by selling additional
- is units but which price you can charge at the bottom
- m line produces the biggest profit.
- Q: Well -
- 191 A: The thing that's -
- Q: If you don't mind me interrupting for a 1101
- iii second.
- A: No.

Ġ.

- Q: Under that theory, though, why wouldn't -
- [14] why would there be any ceiling on what you could (15) charge?
- A: Oh, the reason is quite simple. If I [16]
- [17] charge a million dollars for --
- [18] Q: Right, for a 100 — for a \$100 item.
- A: Yes, then very few enough fewer people [19]
- 1201 will buy it than will buy it at \$100.
- Q: Actually, with that such a preposterous
- [22] example as I have given you, wouldn't the guy go down

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- [1] the street and buy it from your competitor? You
- 2 would never have a customer.
- A: Well, that's what I just that's what I
- [4] just said.
- Q: Right.
- A: At a million dollars, you would sell
- [7] sufficiently fewer units than you would sell at \$100,
- [8] such that your total profits would be lower.
- Q: You say successful fewer. In the extreme
- [10] example I have given, nobody would ever buy any of
- [11] your equipment. You would never pay a million
- [12] dollars for a \$100 item.
- A: No. But if it is a super computer, you
- [14] might charge a million dollars for something somebody
- (15) else is selling for \$650,000 and you have a better -
- [16] I'm not sure for what if you are talking about a
- in piece of residential CPE, no, nobody would ever
- [18] charge a million dollars for it.
- Q: Here's what I am getting at, In a
- [20] competitive marketplace strike that.
- What's a competitive marketplace? Define [21]
- [22] it.

- A: It is a marketplace in which there are
- multiple suppliers able to meet capacity, enough that
- [3] consumers out there and the FCC always dealt with
- [4] the public interest, of whom consumers were a
- [5] significant part, had sufficient choices to make such
- is that the FCC need not intervene and set the price
- [7] because they deemed, certainly when I was there and I
- 10) believe continually since then, for there to be
- [9] significant societal costs from price regulation.
- Q: After January 1, '84, was there a
- [11] competitive marketplace for those people, embedded
- [12] base customers, who wanted to continue to lease
- [13] phones?
- A: Well, there is no that is not a correct
- us definition of a market. The reason for that is
- [16] that's like saying -
- Q: Can you answer my question? [17]
- MR. BENNETT: I think he is. 716)
- THE WITNESS: I'm trying. The question you
- [20] have asked is is there a competitive market for
- [21] people who insist upon drinking Pete's espresso
- [22] coffee. If you define something in a way that says

Page 277

- [1] is there a competitive market for somebody who wants [2] to stick with one of a number of substitutable items,
- [3] that's not a fair question.

BY MR. TILLERY:

- [5] Q: Actually, there is a competitive
- [6] marketplace. I went down at lunchtime and in terms
- [7] of espresso coffee, from the corner down here, I
- [8] could see three different coffee shops and I went to
- 191 lunch at one of them. Now, I had a choice. Now,
- [10] what my question to you is, sir, after January 1,
- [11] 1984, okay, was there a competitive marketplace for
- [12] those phone lease customers who chose to continue to
- [13] lease?

[4]

- [14] A: All right. I'm going to try this again.
- [15] The answer to that is yes and the reason for that is
- [16] the fact that somebody wants to insist on one of a
- [17] number of substitutable goods and products doesn't
- [18] Start a marketplace from being competitive. You are
- [19] right. There were three there. But if you said, "I
- [20] don't care how much they charge, I am going to to
- [21] drink at this one and I don't want to look at the
- [22] others, I insist on this," even though the others

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- [1] were substitutable. So the answer is the
- 2 competitive the CPE marketplace was fully
- 3 competitive for anybody. If somebody wanted to
- [4] insist —
- [5] Q: How is it competitive for somebody who
- is) wanted to lease a phone, who chose to lease a phone?
- 7 A: Because the marketplace that the FCC found
- [8] explicitly did not recognize a choice to lease a
- p phone as constituting the type of choice that
- [10] deserved protection when that person had a full
- [11] opportunity to purchase and substitute a phone, that
- [12] the ability to purchase and substitute a phone made
- [13] the CPE marketplace, and the FCC said, and it was
- [14] upheld, and the court, in upholding it, said the
- [15] reason, you know, the FCC said they are doing is
- 116] because they find sold—leased—sold CPE in the
- [17] same marketplace.
- [18] Q: Is there any FCC document, sir, that the
- [19] phone lease market was the same as the phone sale
- [20] market? Where did it say that?
- [21] (Pause.)
- [22] Is this going to be a while, sir, or can

- [1] you get your hands on this right away?
- [3] know it says that explicitly in one of the Computer
- [4] II orders and I just have to go through it and find

A: I'm — I'm not sure. As I say, it is — I

- [5] it.
 - Q: Well, I can direct you to what you have
- [7] found, if you want me to help you here.
- A: Okay. Sure.
- [9] Q: I will be happy to help you.
- [10] A: I'm not trying to I'm not trying to
 - 1] Q: Why don't you look on page 7 of your report
- [12] and it will give you the reference and this quote
- says, and your quote, is, "Further, we return to our
- lial earlier conclusion that the competitive marketplace
- offers ready relief to those residential users who
- may not wish to continue leasing equipment from
- ATTIS.* Is that your answer?
- [18] A: That's not the only one. I know it says
- [19] here ---
- [20] Q: Give me the others.
- (21) A: for example all right.
- [22] Q: I'm just trying to speed things along.

- M A: No, I I understand. Once again, it is
- [2] making reference here to return to our earlier
- Fig conclusion in the this is that's the
- [4] implementation docket, not the Computer II itself,
- [5] which is what I am looking for.
- (6) Q: So what I read does not answer the
- [7] question?
- (B) A: It does, in part.
- [9] MR. TILLERY: We are going to go off the
- [10] record if this is going to be a few minutes.
- MR. BENNETT: Well, you want him to look
- through everything to find everything that he can
- [13] possibly do.
- [14] MR. TILLERY: These are key items
- lusi supporting his opinions and I sure do want to find
- (16) them.
- [17] MR. BENNETT: I mean I think that shouldn't
- [18] count against our time I mean that should count
- [19] against your time.
- [20] MR. TILLERY: I mean well, I mean we can
- [21] sit here and look all day long but I mean if it is -
- [22] MR. BENNETT: That's fine, Steve. If you

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	Page	265	Pa
[1]	substitutable product?	[1	ambiguous.
[2]	A: Yes.	[2	DV ND TILLEDY
[3]	Q: Do you believe there is any —	13	Q: Can you understand my question?
[4]	A: With adequate supply. So long as they are	μ.	
[5]	competitors able to meet demands. I mean I — I just	15	competitor ever entered the CPE market by offering
[6]	want to respond. It is possible that there is a	IE.	
内	marketplace in which there are five entrants, four of	'	separating out here. I understand that's the subject
[8]	whom have the capacity to serve 5 percent of the	. 1	of this. We are not talking about —
[8]	market and where there are significant capital or	(a)	
[10]	other barriers to entry that would prevent new	[10	the record.
[11]	entrants from coming in or prevent them from	[11]	
[12]	expanding, in which case, even though people can —	[12	residential.
[13]	are serving the market, there still, for most people,	[13	Q: Nobody ever went in and started competing
[14]	is not a sufficient capacity to provide them with	[14]	by leasing phones to AT&T's customers?
[15]	substitute products.	[15]	A: That is correct.
[16]	Q: From 1984 on, did AT&T have any competitors	[16]	Q: All right. Did the FCC contemplate that
[17]	in the telephone leasing business who leased	[17]	the phone lease business was drying up?
[18]	telephones to their embedded base customers?	[18]	A: Yes. The FCC believed that — that phone
[19]	A: I — to their customers?	[19]	leasing was a business that would be reduced
[50]	Q: Yes.	[20]	substantially. They didn't know the precise pace but
[21]	A: To AT&T.	[21]	they expected it to go away and I think to be fair,
[22]	Q: In the same market area. In their own	. !	the FCC felt like it had to — to permit the lease
-	Page	266	Pa

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[4] customers?

A: No, nobody ever entered did CPE marketplace
through a lease strategy. It was clearly the type of
thing that the FCC knew would not happen and I think
sall of the predictions were quite correct. I mean
the FCC said very clearly, once again, that there was
not a CPE lease marketplace. They based the Computer
Il decision on the fact that sold CPE was part of the
same market as leased CPE in the residential area,

[10] especially, it was somewhat more complex in the [11] multi-line business market but in the residential

market they defined a CPF — they found a CPF

market, they defined a CPE — they found a CPE

[13] market, not a lease CPE market.

[14] Q: Let's go back to my question.

াগ A: Sure.

[18] Q: All right? Just so we are clear on the
[17] record, from 1984 on, did AT&T have a competitor
[18] offering residential leasing customers alternatives
[19] with respect to leases, phone leases?

MR. BENNETT: I object to the form of that
[21] question. It is different than the question that you
[22] asked previously and I think it is vague and

[1] business to continue for a significant period of time

🗷 because of political pressures —

[3] Q: What political pressures?

[4] A: — but questioned the economics.

g Q: What political pressures?

[6] A: The political pressures from Congressmen

[7] who were desperate to avoid any further disruption of

(B) consumers at the time of divestiture.

[9] Q: Because of the confusion?

[10] A: Because of the confusion and also because

[11] there was a belief, a sincere belief on the part of

some Congressmen, that competitive CPE sales would

not be widely available on a geographically

[14] ubiquitous basis.

[15] Q: Your Upper Peninsula person?

[16] A: UPP. Yes. That was the classic example.

[17] One of the reasons we were so sensitive to that is

[18] that -

[19] MR. TILLERY: What's wrong?

[20] MR. BENNETT: Nothing.

THE WITNESS: I was saying one of the

1221 reasons we were so sensitive to the Upper Peninsula

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- $_{[1]}$ person was the fact that Chairman Dingle paid a great
- [2] deal of a attention to the FCC, and since he came
- [3] from Michigan, we were quite sensitive to Michigan [4] issues.
- [S] MR. BENNETT: I didn't mean to distract
- [6] you. I would like to take a minute here. We have
- n been going about an hour and 15.
- MR. TILLERY: No problem. Sure.
- MR. KING: We are off the record at 4:05.
- [10] (Recess.)
- [11] MR. KING: We are back on the record at
- [12] 3:09 4:09.

[13] BY MR. TILLERY:

- [14] Q: Could you tell me what factors you look at [15] to determine whether a given market is or is not
- no competitive?
- [17] A: For FCC purposes? I mean the FCC made
- [18] those determinations.
- [19] Q: In a general sense.
- [20] A: The FCC, which did it, I mean that's what I
- gij know about best, because we had to make those
- (22) determinations again and again and again. They still

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- in make those determinations. It is one of the most
- [2] important things and one of the most one of the
- p chief tasks of the FCC, to try and determine whether
- [4] a market is actually competitive, which is not a yes
- (5) or no, there are degrees of competitiveness. The FCC
- is asks itself whether or not most consumers have a
- [7] reasonable opportunity to purchase or lease or take,
- is using one word for the two of them, services or
- p equipment from different suppliers, whether or not
- no there is adequate capacity, which is available or can
- [10] rapidly be made available to meet existing and
- [12] reasonably forecast consumer demand, whether or not
- [13] there is easy entry and exit from the business and, I
- [14] guess, to some extent they they traditionally have
- [15] looked at the question of whether or not what the
- [16] alternative is, what the consequences are of
- [17] determining that a market is competitive to a certain
- [18] degree and what the consequences are of making a
- 19 different determination.
- [20] Q: Is it possible for a single market to have
- [21] isolated pockets which are not competitive?
- [22] MR. BENNETT: I object to the form of the

[1] question.

- (z) THE WITNESS: I I would say no, that if
- B) there are pockets which are not competitive, then
- (4) they somehow should be defined as being a different
- [5] market, that a market should be deemed to be
- is competitive or not, that whether it is on the
- m basis of geography or some other determination, that
- (8) those that for some people, you are saying there
- reg is either restriction on entry or there is inadequate
- [10] capacity or something.

BY MR. TILLERY:

- [12] Q: What are the signs that a market is not
- [13] competitive?

[11]

- [14] A: The signs a market are not competitive are
- [15] no entry of new entrants, I -
- [16] Q: No entry?
- [17] A: No entry.
- [18] Q: What do you mean by that?
- [18] A: Nobody new coming in. No new suppliers
- go coming in.
- [21] Q: How does that tell you it is not
- [22] competitive?

- A: Because the types of signals that you have
- p here is that if, in fact, a market is competitive,
- [3] particularly in the communications field that we deal
- [4] with, there are so many different potential
- [5] competitors who are out there and who always want to
- in move into adjacent markets, geographically or defined
- by service, that one of the things that we -- we
- 181 always saw were significant numbers of new entrants
- in the markets that we deemed to be competitive. We
- [10] saw lots of people coming in That was an important
- [11] signal that showed there was competition.
- 1121 Q: So the absence of a market entrant would be
- one of the indicators of a lack of competition?
- [14] A: Yes. If if —
- [15] Q: What else?
- [16] A: it was a fixed number.
- [17] Q: What else?
- [18] A: The very high prices.
- [19] Q: The ability to charge or raise prices at
- rzo will?
- [21] A: That's a hard the answer is yes, except
- [22] that that in the telecommunications field, there

[1] answering machines and — I'm trying to think, I

pl think in '82 they were just starting to do the first

By cruddy cordless phones up in 900, may have actually

41 had some down way lower than that, as well, but there

s wasn't a specific crossover. You are saying why did

is I think I wouldn't have done it?

Q: Right.

.

A: Because every phone that I ever looked at,

p indeed, every piece of customer premises equipment I

110] have looked at then or since, today, I had exactly

[11] the same phenomenon where I-I had to fight to -I

[12] didn't have to fight. It was much, much harder for

[13] me to stop leasing my CPE a couple months ago with,

[14] you know, not — with not AT&T, with another company,

[15] but the - I have never wanted to lease. I like to

ng buy, I like to own it, I like to be able to jigger

[17] with it if I can.

Q: From a purely financial standpoint — do

[19] you understand what I am getting at?

A: Yes. (20)

Q: From a purely financial standpoint, would

122) it make sense to continue leasing embedded base CPE

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(i) equipment?

MR. BENNETT: Object to the form of the

[3] question. You are talking about from his

[4] perspective?

MR. TILLERY: Absolutely.

THE WITNESS: From a purely financial

[7] standpoint?

BY MR. TILLERY:

Q: Yes.

[8]

Ì.

A: I'm not — how does one value insurance? [10]

Q: I talking about you. [11]

A: I understand. Given my valuation of

[13] insurance and not being terribly risk givers, you are

[14] buying insurance as part of the price of leasing.

[15] Different people — I'm — I'll give you the answer,

[16] you know, but --

Q: That's what I am looking for.

A: Okay. And so you are asking me to give my

[19] evaluation of the value of insurance.

Q: Purely economic standpoint, would it make

[21] sense to continue leasing?

A: Every — every time I have faced the

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(1) choice, I have decided no, regardless of whether it

[2] Was -

Q: So the answer to my -

A: — with any form of CPE.

Q: The answer to my question, then, is -

A: No.

Q: All right. Do you claim expertise as an

(8) economist?

A: I am not an economist. I have supervised

[10] many economists and I know a lot about regulatory

[11] economics.

Q: Are you claiming expertise as an economist? 1121

A: As an economist? [13]

Q: Ycs. [14]

A: I am not an economist, no. [15]

Q: Do you claim expertise in the field of 1161

[17] economics?

A: Regulatory economics, yes.

Q: Regulatory economics? What is that? 1191

A: It is the economics of regulated companies

[21] and it was probably popularized by Fred Kahn, who

wrote the textbooks on regulatory economics, and it

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[1] recognizes that firms operating under regulation have

significantly different sets of incentives and

(3) operate in significantly different ways than do

μι unregulated firms in the marketplace.

Q: So I should feeling free in this deposition

[6] and at trial to ask you any questions about

[7] regulatory economics, right, because you are an

(8) expert in that field?

A: Yes. I said do you claim expertise and the

[10] answer is yes, I have some expertise in that.

Q: You are an expert in that field?

A: Yes, I have expertise in that field.

Q: Okay. Are you claiming expertise in the

[14] area of antitrust law?

A: No, I'm not an antitrust lawyer.

Q: Any other areas where you claim expertise

in — let me rephrase the question. Any other areas

[18] of expertise that you claim that have some

[19] application to this lawsuit?

A: Besides regulation, regulatory economics,

[21] the specifics of the FCC, FCC practices procedures,

[22] the circumstances involving CPE deregulation and CPE

- [1] market generally.
- Q: Actually, you have sort of told me those
- areas generally, haven't you?
- A: I think so. I'm just trying to -
- Q: I'm asking if there is anything new,
- anything you haven't told me.
- A: That's covered in my my testimony. I
- mean I'm I consider myself an expert in other
- matters so I don't -
- Q: I mean things that we may be hearing about
- [11] at the trial is what I am getting at where you have
- [12] opinions.
- A: I I'm not sure of that. Let me say that [13]
- [14] I while I am not an accountant, I have also
- supervised lots of accountants, and among other
- [16] things, I was chiefly responsible for the at the
- staff level for I was the chief attorney dealing
- with the with the rewrite of the uniform system of
- [19] accounts and there seem to be some issues here
- involving that are on the intersection. I don't
- [24] know whether they would be considered regulatory or
- [22] economics or accounting.

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- Q: Are you offering opinions about accounting
- in this case? If you have, I haven't seen them in
- [3] your report.
- A: To the extent to which things like some of
- my comments about Democratic Central Committee are
- deemed to be only an area of regulatory law and not
- accounting, or some I if it is not in there,
- the answer is no. I mean I —
- Q: If it is not in your report? [9]
- A: If it is not in my report, another area, [10]
- [11] no. Some of what's in my report could probably be
- characterized as being in a number of different
- fields or different people might characterize it as
- being in different fields and that's the what I
- was thinking about. [15]
- Q: How do you define a market, sir? [16]
- [17]A: A market is a combination of product and
- [18] geography in which people can substitute one good or
- [19] service for another.
- Q: How do you define "product market"? [20]
- [21] A: A product market is — without regard to
- [22] geography, is the set of products which are

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- [1] substitutable for each other, reasonably
- 21 substitutable for each other.
- Q: Tell me the things that you must look at to
- (4) determine whether a single market or multiple markets
- is exist for any given product.
- A: Well, it depends why you are trying to
- m determine that. The FCC, in fact, specifically
- [8] looked in a great many times about whether or not
- [9] a market existed for purposes of deciding what type
- of regulation to apply to it and what they would look
- [11] to to determine whether or not it was one market or
- [12] many markets was primarily consumer behavior and to a
- [13] somewhat lesser extent firm behavior. From a
- [14] consumer behavior perspective, they looked to see
- [15] whether or not people, in fact, moved and were able
- [16] to move from one product or service to another.
- 1171 There was a considerable amount of discussion about
- [18] whether or not about how potential entry by
- [19] entrants, the products they might offer, should be
- po deemed for purposes of those market determinations.
- [21] I think it is fair to say that was never fully
- resolved. With respect to geography, it was sort of

- [1] like what you said before, almost a case-by-case
- 21 basis. What the FCC did in determining what it would
- (3) treat as a marketplace was look to the public
- [4] interest standard that was set forth for it and to
- 151 make a determination about what type of market
- 6 definition it believed would most promote the public
- Q: What is market power, sir? [8]
- A: Market power is the ability to raise and
- not maintain a price above the market level for a
- [11] significant period of time.
- Q: What's a significant period of time in your
- [13] answer? More than a year?
- A: That that's fair. On something other
- [15] than a transitory basis. One can raise it and
- ng maintain it. The question is what does the word
- [17] "maintain" mean there. I don't know if it is a
- [18] single answer but I think that's a fair
- [19] characterization.
- Q: Is it your view that a company cannot have
- [21] market power with respect to a particular product so
- [22] long as there are competitors offering a sub a

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- [1] Q: When was that?
- [2] A: It would have been 1988.
- [3] Q: You leased a phone from whom in 1988?
- ы A: It would have been United, United
- is Telephone.

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- [5] Q: What kind of phone did you lease?
- A: It was a wall phone.
- 181 Q: And was it hard wire?
- [9] A: Yes, it was.
- [10] Q: How long did you lease it?
- [11] A: Two months, three months.
- [12] Q: Did you make a voluntary choice of leasing,
- [13] as opposed to buying a phone?
- [14] A: Yes.
- [15] Q: You wanted to lease?
- [16] A: For a short period of time.
- [17] Q: Why?
- [18] A: Because it was there and I didn't want to
- [19] have the hassle of changing it right away.
- [20] Q: Okay. Did you ever lease before that?
- [21] A: I --
- [22] Q: Or since?

- [1] agreement between a lessor and a lessee.
 - Q: Was it a gift to you?
- A: It is a tariff offering. No.
- (4) Q: Was it a service gift?
- s A: It was a tariff offering. A lease, to my
- is understanding, as I say, I'm not trying -
- [7] Q: What is a lease, by the way?
- [8] A: It is an agreement between a lessor and a
- 19) lessee to provide a good for a fixed or indefinite
- [10] period of time for payment.
- [11] Q: For an indefinite period of time?
- A: For a fixed or indefinite period of time.
- [13] Q: Okay, Did you then ever lease a phone
- 1141 other than this two-month period of time?
- A: Where I made an agreement with someone?
- ត្រ Q: Right,
- A: Yes, I well, it depends what you mean
- is by a phone and I'm the reason I say this is that
- there was a period of time at which AT&T, the Bell
- 201 system, prior to divestiture, would sell you a
- plastic shell, you go into a store and purchase the
- outside of the phone but the inside of the phone

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- [1] A: I'm not sure what you mean by lease, I
- z took phones under tariff, you know, throughout my
- 131 adult life, any time I was living somewhere, which
- [4] is I would describe as somewhat different than a
- [5] lease, although I think it is called a lease in some
- [6] of the in the pleadings here. I mean it
- m is referred to interchangeably so are you
- [8] including taking under tariff?
- M Q: When did you do this, take it under tariff?
- [10] A: Gee, I probably for the first time in
- [11] 1964, just with phone service.
- [12] Q: Because it was bundled with your phone
- [13] service; right?
- [14] A: In Michigan, yes.
- [15] Q: Did you have a choice at that time of
- [18] whether or not you paid for that phone lease through
- [17] tariff service in a bundled rate?
- 18) A: As I say, I don't I'm happy to answer.
- (19) I'm not trying I don't think it is the lease. It
- [20] is not a lease in that circumstance.
- [21] Q: It is not?
- [22] A: No. It is not covered by any type of

- [1] could not be purchased at that time and was provided
- 12 by lease. So any of the phones that you got, I
- [3] actually got a Mickey Mouse phone, I recall, I was
- [4] actually buying the shell part of it but not the
- s workings.
- [6] Q: When was this?
- A: I would guess around '78, '79. I'm —
- (8) Q: Were you paying a separate phone lease bill
- m then?
- [10] A: Yes.
- [11] Q: To whom?
- A: To I think then it would have been to
- (13) C&P.
- [14] Q: Who is C&P?
- [15] A: Chesapeake & Potomac is the telephone
- [18] company that serviced still major portions of
- [17] Virginia where I was located.
- [18] Q: So you were leasing the phone at that time?
- [19] A: Once again, subject I mean I'm —
- [20] subject to the fact that I was paying for it under
- [21] tariff, it looked a lot like I was paying a
- [22] recurring monthly charge for it.

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(5) call it that.

[2]

[7]

[9]

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[13]

[14]

[16]

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[21]

[12] years.

A: I don't recall.

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in almost certain not.

[2] Q: Why?

(3) A: It is a hypothetical.

μ Q: Why?

[5] A: Because I — I thought it was a bad

in economic trade-off.

[7] Q: Explain that to me. Why is that a bad

(B) economic trade-off?

[9] A: I — because I have never had any interest

ng in the insurance component of a lease. I have

[11] always — even — I guess I'm under oath. Even when

[12] it has been prohibited —

[13] Q: You have been since about 9:30 this

[14] morning.

[15] A: I understand, I understand, So let me say

[18] that even when it has been prohibited under tariff, I

1171 have jiggered with phones myself. When I was chief

1181 of the Common Carrier Bureau, I actually brought in

[19] my own instrument because I didn't like the leased

ones that were provided by the Bell system to the

[21] FCC.

[22] Q: Why? Why?

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[1] carried still on a distribution list by AT&T which,

A: I don't have - I don't have any idea at

[22] all except that the - I at the time may have been

Q: Okay. How much were you paying?

[4] are calling that a lease, a tariff payment, let's

Q: As long as we understand each other?

Q: If we are calling that a lease, how long

A: I'm not sure. I would guess three, four

A: If it was three or four years and I did it

Q: So you had no leased phones in '82?

A: I don't mind doing that.

[10] did you lease under those conditions?

Q: When did you terminate it?

us in '78, it would have been around '82.

Q: You had discontinued them?

Q: Why did you get the notice?

A: I don't believe so, no.

Q: How many phones were you leasing? If we

12) you know, they occasionally had people they would

[3] send all of their major announcements to and things.

[4] I got, you know, telecommunications reports. I — I

[5] assume that's why.

A: Yes.

(6) Q: Okay. Why did you quit leasing?

[7] A: I quit leasing because I wanted to own my

[8] own phones, pick out the ones I wanted, which were

19) not being offered under lease.

[10] Q: You could do that — you could do that

[13] through the Bell Operating Companies, couldn't you?

[12] A: No, I could not.

[13] Q: Are you sure about that?

[14] A: I'm pretty sure.

[15] Q: So would you continue to lease — strike

[16] that.

[17] Would you have continued to lease if the

[18] Service had been provided to you of being able to

[18] pick out your phones?

[20] A: If the particular phones I wanted?

[21] Q: Yes.

[22] A: I strongly doubt it. The answer is I'm

[1] A: Because I couldn't get the one I wanted.

[2] Q: Why didn't you like the leased ones? Color

B) wrong?

μ] A: No, it didn't have speakerphone.

[5] Q: Okay. Speaker?

[6] A: And it was rotary dial. As was well-known,

7] the FCC — I mean one of the things that I made — I

[8] didn't successfully complete, it was my successor who

of did, was trying to get touch tone phones for the

[10] FCC. So I — it wasn't a phone I wanted. But the —

101 so I — to get back to your original question, I mean

[12] I have always been interested in it, I mean I have

[13] done it professionally for a while, you know, I'm not

[14] an engineer but — you know, I like electronics, I

[15] play around with things like that, so I had no

[15] interest in the type of security you will get from

[17] being able to replace it or had them repair it or

[18] anything like that, and if I looked at this as

[19] whether or not I would rather pay a certain amount of

poj money for it, once get it over and done with, or

[21] pay — I do not remember what — you know, I mean I

122) guess there is no way to know. I had phones with

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[1] probably been in — if I had to make a guess, I [2] probably developed it sometime in late '82.

Q: And as — when the piece came to your house

[4] in December of 1983 and you saw it for the very first

in time, was it the type of piece that you contemplated

[6] when you worked at the FCC as a notice?

A: I don't remember my personal reaction. I

[8] can't answer that. I do not know. I do not recall.

Q: And your testimony is today that that

[10] wasn't primarily a marketing piece?

A: That's correct. It was primarily a request

[12] for customers, a direction to customers to make a

fig choice about what to happen.

Q: So anybody referring to that as a marketing

[15] piece would be in error, certainly, in your opinion;

(16) right?

A: I — you asked me what it primarily was. I

[18] mean AT&T was mandated.

MR. BENNETT: I want to object to the form

[20] of the question but you can go ahead and answer.

THE WITNESS: AT&T was mandated to spend

rzz millions of dollars for that and other advertising

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in campaigns to inform people, and that was the

obligation, of the changes that were taking place and

13) to tell them they had to make a choice with respect

[4] to that CPE about buying it or leasing it. They were

is not prohibited, given the fact they are spending all

[5] this money, from adding marketing to it. If there

m was somebody at AT&T who thought the primary purpose

[6] of it was a marketing piece, you know, all — all I

By can tell you is that there was no circumstance in

[10] which AT&T could have decided it wasn't really

[11] interested in doing marketing so it wasn't going to

[12] send it out. That was a nonvoluntary mandated action

[13] and I don't think a nonvoluntary — a nonvoluntary

[14] mandated action by the FCC can be described as

[15] primarily a marketing attempt.

BY MR. TILLERY:

Q: When — I'm confused by these nonvoluntary (17)

[18] mandated actions that you talk about.

A: Yes. [19]

[16]

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Q: Was the \$12 million they spent something

[21] you came up with, too? You know their \$12 million

[22] budget on advertising?

A: Gee, I thought it was significantly greater

🗷 than that. I have to — to go back and look at the

detail.

Q: Well, give me a number. What is it? 100

g million?

A: No, I - I guess about 50, 60.

Q: Sixty, then. Let's say 60. The 60 million

[8] they did on advertising, was that something you came

[9] up with, too, that they should do?

A: That they would have to do some. The

[11] specific — the specific number was not done at a

[12] final level in terms of what the plan was.

Q: And are you telling me today that that was

[14] initially your thought?

A: That there would have to be significant

[16] advertising?

Q: Yes. Was that your idea?

A: I don't remember that it personally was

nine. It was the FCC's. It was part of the basic —

Q: Was that a mandated action? (20)

A: That — the answer is yes, it was.

Q: Okay And is it your testimony that AT&T

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[1] didn't come up with that idea first?

A: I can't say they didn't come up with it

m independently, I can tell you that prior to -

Q: That's my question. Did they or did they

[5] not come up with that idea first and then come to the

FCC with the idea of saying, "Hey, we would like to

[7] do some advertising"? Which way did it happen?

A: Well, the answer is I can't say whether

191 they came up with it first because -

Q: That's my question.

A: The reason I can't is I just said I don't

[12] know independent — if they came up with it

[13] independently, I don't have any idea of the timing

[14] about who came up with it first. If we came up with

is it independently, we came up with that and required

them and told them they were going to have to do it.

ил Now if -

Q: This mandated stuff is what's confusing (18)

[19] Mc.

A: Let me just finish the sentence. As I

[21] tried to say, if they independently said, "We are

[22] going to do it whether we are required to or not," I

(1) can't say they did or didn't. I don't know and I

[2] have no idea who came up with it first. The way the

33 requirements were structured is we negotiated with

[4] them and said what was going to have to be in the

[5] plan they submitted for approval. They voluntarily

submitted this plan for approval and the FCC issued

[7] an order mandating compliance with the plan. So it

[8] started being voluntary in that sense and changed

[9] into a legal requirement.

Q: Whenever the order signed by the FCC?

[11]

Q: Isn't that, basically, what happened in [12]

[13] terms of developing the order regarding CPE? You

[14] went to - you went to - to AT&T and asked them to

[15] come up with a proposal.

A: We certainly -[16]

Q: Isn't that what you did? [17]

A: We absolutely asked them to come up with a [181

[19] proposal. We simultaneously with that were

gol discussing at - talked to everybody else and asked

[21] them what should be in such a proposal and then we

[22] engaged in significant discussions, I mean this is

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[1] exactly the same process I told you. We - AT&T was.

[2] required to go out and submit a proposal, okay? We

[3] talked to them about what they wanted to be in that

141 proposal. We talked to everybody else about what

is they wanted to be in that proposal. We then told

[6] AT&T what we expected to be in that proposal.

Q: But AT&T came up with a proposal, didn't \square

[8] it?

MR. BENNETT: I object to the form of the

[10] question.

BY MR. TILLERY: [11]

Q: Right? [1**Z**]

A: What do you mean, "came up with"? [13]

MR. BENNETT: Misstates the prior [14]

[15] testimony.

[15]

BY MR. TILLERY:

Q: Who drafted the proposal? 1171

A: Who drafted the proposal? (181

[19] Q: Yes.

A: It was physically drafted by AT&T. [20]

/211 Q: Right. Okay.

A: I'm — as I said, we told them what they 22

Page 245

[1] had to physically draft and they physically drafted

Q: There is no question on the table. You (3)

were asked some questions about mass media

is communications. You said there was a whole section.

[6] remember?

A: Yes, bureau.

Q: A whole bureau on this. Okay. What was

the nature of - of their mass media expertise?

[10] A: They regulated all regulatable mass media

[11] under the Communications Act. There were engineers,

liz lawyers, economists, policy people, I think those

[13] were the primary professional categories there.

Q: Did they have any involvement at all in

(15) what you were doing in 1983?

A: No. As I said - once -(16)

Q: Had nothing to do -[17]

A: To repeat the answer. [18]

1191 Q: Had nothing to do with the AT&T matter, did

[20] it?

A: No. The involvement that they had, as I [21]

22 said, was limited and I think I made clear, this was

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[1] a limited and only with respect to the head of the

[2] bureau at the senior staff level, being involved in

By high-level discussions about what should be done and

41 what was going on, not at this staff level. I — I

151 believe I testified to that earlier but - that is

is the case.

Q: You know, in this case, I wanted to know if

[8] you could tell me what you considered your expertise

B to be that gives you a basis for offering opinions.

A: I think my expertise is in [10]

[11] telecommunications regulation generally. I think

[12] specifically I have an expertise in the detariffing

[13] of CPE, why it was done, how it was done, when it was

[14] done, a number of the intricacies about it and I

[15] would say that I have some expertise, as well, in the

us subsequent development of the CPE marketplace.

[17] Q: Did you ever lease a phone?

A: Yes. [18]

Q: When? [19]

A: I leased a phone on a couple of occasions.

[21] I leased a phone for a brief period of time when I

[22] had a temporary apartment.

[1] signed, sealed and delivered. Effectively, that's 12) been the focus of your testimony all day. What good [3] is it going to do to talk to them later? MR. BENNETT: I object to the question [5] because it is compound. I also think it is [6] argumentative and I also I think it mischaracterizes (7) the prior testimony. BY MR. TILLERY: 181

Q: What good is it going to do? Tell me. [9]

A: I will. The answer is that the [11] negotiations had to do with the order which was at [12] one level of specificity. Subsequent to that, there (13) were considerable number of implementation details [14] and it made lots of sense to look at different things [15] and have different people with different expertise [16] involved at looking at the implementation details who [17] had nothing whatsoever to do with the negotiation of

nu the order itself. Q: You don't think that it might have been [20] helpful to have somebody whose primary interest it pay was to concern themselves with consumers and their [22] rights involved in this negotiation?

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MR. BENNETT: Foundation objection. [1] THE WITNESS: No more than trying to come [2] p up with a single individual who sole responsibility (4) was to the competitors or a — an individual whose is sole responsibility was to the — to the [6] congressman. The answer is — BY MR. TILLERY: Q: What competitors?

[7][8] A: Yes, they are part of the public interest [10] the same as consumers. The FCC, in doing this, had a [11] responsibility, which I believe it fulfilled [12] wonderfully, to the entire public interest that fully [13] includes consumers as an important part but which is [14] not limited to consumers. The problem here in the (15) regulation of CPE was that the states were deemed — [16] historically, continually, up until they were 117] actually preempted, to take consumers, who also were [18] voters, as well, and to put their interests so far [19] above the other portions of the public interest that [20] the market got screwed up and it was to prevent that

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[i] been wonderfully successful. Q: How would talking to consumer advocates B screw up the market? A: We did talk to consumer advocates. Q: Involving them in this process of g negotiation? MR. BENNETT: I object to the question [8] because you are mischaracterizing the testimony. BY MR. TILLERY: 191 Q: How would that screw up the market? [10] A: I know I testified before that as part of the discussions leading to this, we talked to [13] consumer advocates and we did. You asked me whether [14] I spoke to a specific enforcement person at the FCC, not whether we spoke to consumer advocates. We did. [16] There were people out there that were treated exactly the same. They had every bit as much access as [18] anybody else who wanted to. The fact is, I [19] personally was very proud of the fact that — always [20] have been, that the actions that I took, which were

21) very market-oriented actions, you know, this was in

122 the Reagan Administration, which was very

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[1] market-oriented, absolutely believed and have always [2] believed that they have been strongly in the interests of consumers. That doesn't mean that every [4] single individual consumer has benefitted from every is action but consumers as a class have benefitted (6) tremendously, and consumer advocates - I, [7] actually — I mean I was personal friends with most [8] of the major consumer advocates, talked with them [9] professionally, talked with them socially, did pro bono consulting for them during my hiatus, the period between my visits at the FCC, and so we are [12] very interested in consumer advocates' points of [13] view. Consumer advocates had a basic interest to get [14] rates as low as possible for as long as possible. [15] Those interests were very, very, very close to the [16] state commission's interests. So, basically, had two 177 groups which, in many of their arguments, were [18] interchangeable, and both of them, and to be fair, a [18] significant number of the politicians, the people on 1201 the Hill, had exactly the same interests, as well. [21] Those interests were fully taken account of during 122] these negotiations and they probably considered the

[22] as I say, I believe I said it in my testimony, have

1211 that the FCC stepped in and engaged in actions that,

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- [1] politicians, if anything, had better access to us,
- [2] that interest group, the group arguing for lower
- rates and longer freezes, had better access to us
- [4] than anybody else.
- Q: Did the FCC possess expertise in the field
- [6] of consumer behavior?
- MR. BENNETT: Objection to the form of the
- [8] question.
- THE WITNESS: No.
- [10]

BY MR. TILLERY:

- Q: Mass media communications? [11]
- [12] A: Yes
- Q: Who did they have at the FCC when you were
- [14] there who was an expert in mass media communication?
- A: We had a whole mass media bureau.
- Q: Who was the head of it? 1161
- A: Jim McKinney at the time. [17]
- Q: And was that person involved in reviewing
- psj this deal that was being made with AT&T?
- A: Only at the highest level. Since he was
- [21] a a bureau chief, he sat in on some of the senior
- [22] management meetings but that was the that was the
 - Page 238

- (1) only context.
- Q: You know that 1983 notice that you have
- [3] referenced in your report that AT&T sent out?
- A: Yes. [4]
- Q: When was the first time you ever saw that? [5]
- A: When I got it, which would probably have
- 77 been sometime December 1983.
- Q: When you got it when? How did you get it? [8]
- A: It was sent to me at my home.
- Q: You didn't see it while you were at the [10]
- [11] FCC, did you?
- A: I did not.
- [13] Q: Did the FCC have any involvement in
- (14) preparing it?
- A: They did not the answer is yes, they
- [16] gave AT&T suggestions. AT&T showed them drafts and
- [17] they gave AT&T suggestions.
- Q: Who gave AT&T suggestions at the FCC?
- A: People that I know were involved in it were
- [20] Jack Smith, who was then the bureau chief at that
- [21] period of time, Jim Smith, who was still there at
- (22) that point, Kathy Levitson, Greg Vogt, who I

- mentioned before.
 - Q: They all gave input?
 - A: I know they did, yes, because I talked to
 - all of them after I was there and, yes, at least all
 - is of them gave as well as some other people.
 - Q: What input did they give regarding that
 - m notice?
 - A: I know they reviewed it and I know they
 - made suggested edits to it. I don't know what they
 - no were.
 - Q: What edits did they make? [11]
 - A: I don't know. [12]
 - Q: Was it initially prepared by AT&T? [13]
 - [14]
 - Q: Was it primarily a marketing piece? [15]
 - [16] MR. BENNETT: I object to the form of the
 - [17] question. It is vague and ambiguous.
 - THE WITNESS: No. [18]
 - BY MR. TILLERY:
 - Q: Was it designed to give notice to [20]
 - [21] customers? Was its initial purpose to give notice to
 - 1221 the customers?

- A: To tell them they had to make a choice, [1]
- [2] yes.

[19]

- Q: Right. Was that notice by the FCC a
- [4] mandate by FCC to AT&T or did AT&T suggest that that
- notice be given? Whose idea was it?
- MR. BENNETT: Object to the form of the [6]
- [7] question.
- THE WITNESS: It was the FCC's requirement. [8]
- [9]
- BY MR. TILLERY:
- Q: The FCC came up with that initially? [10]
- A: Absolutely. **£1 1**1
- [12] Q: When?
- A: When I was there. That's exactly this /13)
- [14] was the the modified negative option that I
- nsi described.
- Q: Okay. Who came up with that idea at the [16]
- [17] FCC?
- [18] A: I did.
- Q: You came up with it? [19]
- A: Yes. [20]
- [21] Q: When?
- A: I can't remember precisely. It would have (22)

Page 225

[1] doing it in practice. And, secondly, it was a high [2] enough price to produce a very favorable result for

3 local rate payers.

[4] Q: What's a local rate payer?

is A: Somebody who takes local phone service from

[5] a regulated — in this case, Bell Telephone Company.

Q: Was the — was the allocable number that

181 was - that was credited there - paid, if you will,

was that changed in 1987 by any legal action?

[10] A: The — the number that was paid —

[11] Q: Yes.

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[12] A: — for the CPE?

[13] Q; Right.

[14] A: Not counting tax impact?

[15] Q: Right.

[16] A: I think there was a very minor adjustment,

[17] as I recall, on second or third recon. I'm trying to

[18] remember exactly what it was but it had to do with

[19] the implementation of net book, the way the records

120] were kept rather than the concept.

23 Q: Let's go back to my question about embedded

[22] base customers, okay? Is that preemption that you

Page 226

(1) charge to exist, is that implied preemption?

[Z] A: Yes.

p Q: Do you know what obstacle implied

[4] preemption is?

[5] MR. BENNETT: Objection to the form of the

e question.

THE WITNESS: The answer is, I would

[8] assume - I guess "no" is the operative word. I

would assume that because you can't place an obstacle

[10] in the path of the achievement of federal objective,

111) the method chosen, appropriately chosen by a federal

[12] agency to achieve that objective, it is something

[13] which is an obstacle in the path of doing that. If

[14] it is — an insurmountable opposite is always

[15] preempted. If it is an obstacle that you can

[16] surround, that you can avoid with some difficulty but

[17] is, basically, avoidable, it may or may not be

118) preempted depending on the specifics of how the

[19] preemption was accomplished.

[20] BY MR. TILLERY:

[21] Q: Well, the second part, are you describing

[22] impossibility implied preemption, is that what you

[1] are trying to describe?

A: Yes, I think it was the first part, but

[3] yes.

(H) Q: Okay. What federal regulation would have

is governed AT&T after January 1, 1986 in terms of

impossibility implied preemption? How would it have

17) been impossible for AT&T to have complied with that

p regulation —

MR. BENNETT: Objection to the form of the

ng question.

[11]

[19]

BY MR. TILLERY:

[12] Q: — and simultaneously comply with the

[13] claims or not do that which the plaintiffs claim they

[14] should have known.

[15] A: I want to ---

MR. BENNETT: Form of the objection.

[17] THE WITNESS: If AT&T had voluntarily done

(18) this, it was free to do so. The -

BY MR. TILLERY:

[20] Q: Voluntary --- voluntarily done what?

A: Voluntarily done something like changing

122] the name it called the equipment on the bill, so it

Page 228

[1] didn't call it equipment anymore. That — the

z conflict here -

Q: Didn't call it leased equipment?

41 A: Yes, Didn't —

[5] Q: So, in other words, if they had chosen to

is tell their customers specifically what it was they

m were leasing as opposed to doing what has been

[8] alleged in this case as being causing or giving rise

15 to confusion, there would have been nothing wrong

(10) with that?

MR. BENNETT: I object to the lack of

[12] foundation.

[13] BY MR. TILLERY:

[14] Q: Is that what you are saying?

1151 A: What I am saying is if they had voluntarily

16 decided to do that in response to some market demands

117 and not been required to do it by - by some state

[18] law.

[19] Q: So it wasn't impossible, then. It wasn't

201 under the impossibility implied preemption doctrine,

[21] was it?

A: What wasn't? AT&T doing it or AT&T

- [1] complying with an obligation?
- [2] Q: You said that AT&T could have done it on
- [3] its own.
- [4] A: If there was no obligation.
- [5] Q: You know, if AT&T had decided to put the -
- is the full and precise description on the phone lease
- [7] bills after January 1, '86, there was no regulation
- [8] that by doing so it would have violated. Therefore,
- [9] there was no preemption.
- [10] A: There was no presumption of voluntarily
- [11] conduct by AT&T.
- [12] Q: Right.
- [13] A: There was preemption of an obligation on
- [14] AT&T to do it.
- [15] Q: So voluntarily voluntarily doing these
- nel things were not a problem?
- [17] A: That's correct. And the same way that -
- [18] that I have given you my opinion, recognizing you may
- [19] not agree with it, that the state wasn't free to
- [20] determine what the price should be for the CPE.
- [21] Having said that, AT&T was totally free to determine
- 1221 the price, even if I if I believe, as I certainly

Page 230

- [1] do, and I think the record totally supports, the
- 23 state wasn't free to decide that the price freeze
- 131 should extend five years instead of two years, AT&T
- [4] was totally free to do that on its own. No question
- [5] about it. So the question isn't whether they would
- is violate a rule by not changing the price for three
- more years, the question is whether or not they could
- [8] be placed under a legal obligation by any state law
- [9] or order or common law principle to do so.
- [10] Q: All right.
- [11] A: And that's —
- [12] Q: I understand your answer. Did the FCC
- [13] possess any expertise in the field of consumer
- [14] psychology?
- [15] MR. BENNETT: Objection to the form of the
- (16) question. Vague with regard to expertise, vague with
- [17] regard to consumer psychology.
- [18] THE WITNESS: I'm not sure of the answer.
- [19] They had, certainly in the Common Carrier Bureau, we
- [20] had a consumer protection division by people who, to
- [21] the best I remember the person who headed that
- [22] division under me, who I believe was a had some —

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- [1] had training in consumer psychology. That may have
- 🖂 been her her background had been, you know,
- [9] consumer organizations and I think maybe —

BY MR. TILLERY:

- [5] Q: Was she working at the FCC as a consumer
- [6] psychologist?
- A: No, she was a consumer protection person.
- [8] Q: What was her job?
- M A: She was head of the the consumer
- [10] protection branch of the Common Carrier Bureau.
- [11] Q: Was she involved in the negotiations with
- [12] AT&T?
- [13] A: No.
- [14] Q: Did you talk to her when you were
- [15] negotiating with AT&T?
- [16] A: No.
- [17] Q: Why not?
- [18] A: I'm not sure what she had to contribute to
- (19) the —
- [20] Q: How do you know if you didn't ask her?
- 1211 A: There were there were 1,900 people at
- the FCC that I didn't ask, also.

- Q: I'm not talking about the other 1,899.
- A: But your response is how could you know if
- 3 you didn't ask her. I I talked to those people
- [4] who I believed had something to contribute, who I
- is, thought had expertise relevant to this and not to the
- is others.
- [7] Q: You don't think that the people who were
- (a) there specifically for the purpose of looking out for
- [9] consumers would have been somebody you would want to
- [10] talk to?
- [11] A: About the negotiations?
- (12) Q: You bet.
- A: No About about the review of the
- [14] specific materials that they submitted that were not
- [15] attached as an appendix to the order, at a later
- [16] point, yes.
- [17] Q: Well, wait a minute now. You told me this
- [18] was, basically, a foregone conclusion when you left
- [19] in June of '83.
- [20] A: Yes.
- [21] Q: This thing was done. Then what good is it
- [22] going to be to talk to them later? This thing was

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- [1] Q: And could language that says you have to be
- [2] fair to your consumers, could that type of consumer
- By fraud statute that requires basic fairness to
- [4] consumers be enforced with respect to AT&T's leasing
- is of CPE?

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- 169 A: Not in all circumstances. The example
- [7] which comes up here is if a state decides that
- [8] fairness requires a price freeze for not two years
- [9] but five years, my answer is it does not matter how
- [10] the state decides that, if the state decides that,
- [11] whether it does it prospectively or retrospectively
- [12] through the award of damages, it is not free to do
- [13] that,
- [14] MR. TILLERY: Let's go off now at this
- us time, off of tape 2.
- [16] THE WITNESS: I tried to finish it up
- [17] quickly when you -
- [18] MR. TILLERY: Right.
- [19] MR. KING: We are off the record at 3:14.
- [20] (Pause.)
- 1211 MR. KING: We are back on the record at
- [22] 3:15 and this is the beginning of tape 3 in the

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[1] Albert Halprin deposition.

- BY MR. TILLERY:
- [3] Q: Could you tell me, sir, what you on what
- (4) you base your claim that the FCC preempted any state
- 151 rules based upon AT&T's inheritance of the embedded
- [6] base?

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- [7] A: On the fact that the AT&T that the —
- [8] that AT&T submitted a proposal, which was approved by
- m the FCC, which essentially said, to put it in the
- [10] vernacular, what they were going to pay for the
- [11] embedded base. It was a bargain. And as part of the
- [12] process, I'm not sure if this is in the record, I
- [13] think it is somewhere in one of these documents, but
- [14] it for example, the FCC at one point approached
- 115] AT&T to see if they would also take over the embedded
- [16] inside wire base at net book and they said flat out.
- [17] "No. Absolutely not. If you put that in the order,
- [18] we will take you to court." Our judgment is they
- [19] Would have won. So it was a bargain for in the real
- [20] world, a trade-off between what what they would
- [21] give and what they would get.
 - Q: So who ended up getting the inside wire?

III A: The BOCs.

q: Inside wire?

- (3) A: Yes.
- [4] Q: From what do you describe the inside
- (5) wire as?
- [6] A: I'm sorry. Inside wire?
- [7] Q: Yes. What were you just saying?
- [8] A: That the BOCs got the inside wire. Inside
- p wire.
- [10] Q: What is the inside wire?
- [11] A: Inside wiring is wiring that that
- [12] essentially connects the network interface to the
- instrument in the house to the telephone to the
- [14] equipment.
- [15] Q: So from the interface on the outside of the
- [16] house -
- 1177 A: Or on the inside.
- [18] Q: to the telephone?
- [19] A: Could be on the inside.
- [20] Q: Or an apartment complex to the telephone;
- [21] right?
- [22] A: Yes.

- Q: Who ended up getting that wire?
- [2] A: That wire?
- (3) Q: Yes.
- [4] A: Simple wire? BOC.
- [5] Q: Okay. And and then the interface, the
- [6] wire from the interface on was Bell Operating
- 77 Company, as well?
- in A: Yes, Yes, And —
- [9] Q: Did the customer ever get the inside wire?
- [10] A: The customer got access to the inside
- [11] wire. The inside wire, it is important to remember,
- [12] had negative salvage value, had no value at all. The
- [13] wire was worth nothing. The issue that later arose
- [14] was the ability of the owner of the wire to disable
- [15] it, if you told them that you don't want to pay them
- [15] for it anymore. And that was taken away from the
- owners of the wire. So while customers the FCC
- proposed giving it to customers and then decided not
- to formally transfer ownership of it to customers,
- [20] gave them control of it without ownership, after
- [21] having originally proposed to give them ownership.
- 1221 But the the point I was making is that —

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- Q: So the wire to this day inside homes is owned by whom? Owned.
- A: I think it's been if it's been fully
- [4] depreciated at that point, the customer may own it.
- I think the customer does own it if it's been fully
- depreciated.
- Q: How did that happen? Tell me how legally
- that happened.
- A: The FCC originally proposed to transfer 191
- just like embedded base.
- Q: No. Here. Was there a subsequent transfer
- [12] order?
- A: I believe so, yes. [13]
- Q: When was that? [14]
- A: I can't remember. [15]
- Q: That gave the inside wire to the homeowner; េត
- (17) right?
- A: Yes. After it was I believe it was [1B]
- [19] fully depreciated by that point. The FCC I mean
- how it happens, the FCC originally had such an order,
- [21] reversed it and gave them control over it but not and
- 1221 then said, "When it is depreciated, you own it and it
 - Page 222
- [1] is all depreciated now," so since no new wire is
- [2] permitted to go into the rate base. It is also
- [3] important to remember that what was in the rate base,
- [4] what we are talking about depreciating there, was
- [5] capitalized labor, 98, 99 percent capitalized labor.
- [6] The to get back, I think, to what I recall the
- m question -
- Q: Yes, We were talking about the inheritance
- [9] of the embedded base and you told me —
- A: In fact, this was a bargain, that AT&T —
- [11] AT&T at the time did not was not very interested
- [12] in taking the CPE, the embedded CPE equipment,
- particularly residential CPE and particularly at net
- book value. They argued, I think with a fair degree
- of accuracy, that the equipment was not worth net
- [16] book value. Now, when we talk about selling it to
- [17] AT&T at net book value, it is important to remember
- who was selling it to AT&T. [18]
- Q: What question are you answering right now? [19]
- A: I'm answering the question about why the [20] [21] deal couldn't be changed.
- Q: What deal my let me let me go back

- (1) over and explain to you what the question is. Okay?
- 2 On what do you base your claim that the FCC preempted
- [3] any state rule, consumer fraud action based upon
- 41 AT&T's inheritance of the embedded base?
- A: And the answer, and I guess I don't have to
- is go through all the details, was that the price that
- [7] AT&T paid for that inheritance was governed by the
- [8] FCC order after lengthy negotiations and that
- [9] changing that bargain was totally inconsistent with
- that order. Imposing additional conditions for
- saying the base was worth so much to you that we are
- [12] going to impose these additional conditions, was
- [13] changing the bargain.
- Q: Let me ask you something. How does the
- base price, that is the embedded base price, have any
- [16] bearing on obligations to these embedded base
- [17] customers after January 1, '86?
- A: Oh, because AT&T, through a combination of
- [19] the sale of the embedded base at a given price, along
- 1201 with the way they offered people the option of
- purchase, "If you want it to, you can; if you don't
- [22] want to, you don't have to," was essentially an

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- [1] overpayment for that CPE and so they overpaid that
- (2) CPE in return for a deal in which they would be free
- B) to price in the market for a period of time
- (4) thereafter.
 - Q: Why did they overpay for it?
- A: Because it wasn't worth net book.
- Q: What was it worth? [7]
- A: It is impossible to determine with (8)
- p precision what it was worth.
- Q: What do you think it was worth?
- A: If I had to make I don't know. Probably
- [12] a couple billion less than net book.
- Q: What was net book? What was the number?
- A: I don't remember. [14]
- Q: Why was it set at net book? [15]
- A: For two reasons. Number one, is it was [16]
- 117 determined by the FCC that it was not possible to
- [18] come up with a detailed accurate estimation of the
- [19] value, even if it existed in theory, and what the
- [20] FCC was unconvinced that in theory there was such a
- [21] true valuation. The recordkeeping, the way the
- 122) records were kept in depreciation groups precluded

[1] compliance with a specific FCC regulation.

[2] A: Okay, I — it would not — and I

misunderstood the question. I thought the first time

[9] you asked if what is being required here had been

is required of AT&T contemporaneously. If AT&T

[6] voluntarily, in response — what they were told is,

[7] "You are in a marketplace. Decide what to do." If

[0] they had decided to change the title, they would have

my violated nothing. If they had been required - if

[10] instead of retrospectively saying you would violate

[11] people's rights under a consumer protection law —

[12] Q: Right.

[13] A: — by doing this, if somebody had come in

[14] and said it is a violation of consumer protection law

[15] to do this, to avoid damages rolling up, we are

[16] seeking injunctive relief to require you to do this,

[17] that would have violated the rule.

[18] Q: What would have violated the rule?

[19] Injunctive relief?

20 A: A state requirement to do this. That's

[21] what I thought you asked the first time.

[22] Q: I think maybe we have had a little bit of a

Page 210

[1] disconnect here.

[2] A: Okay.

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[3] Q: What I am trying to get at is this, sir.

141 You understand, generally, the allegations being made

[5] in the complaint.

[6] A: I believe so, yes.

[7] Q: What I'm trying to get at is if AT&T had

(a) complied with the obligations the plaintiffs allege

191 that it should have complied with under the state

[10] consumer fraud laws, ala the complaint, okay, can you

[11] tell me any FCC regulation with which it would have

12 been impossible for AT&T to comply?

[13] A: I'm — I have tried to respond to this and

[14] I think - I think I was right the first time about

us the question. If these were obligations, that would

[16] have been a violation of the order.

[17] Q: If what were obligations?

[18] A: The things — the example you gave. When

[19] you say, "complied with the obligation" —

[20] Q: You are talking about utility type

[21] obligations?

[22] A: Yes, an obligation, for example, to

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[1] disclose to — to say what the name of the equipment [2] is or the other ones we have covered. That's what I

BI am trying to distinguish between if AT&T did it

14) voluntarily, they just decided it's a good idea.

[5] Q: I'm trying to get our semantics correct.

in I'm not trying to interrupt you to be rude. I'm

(7) trying to get our semantics correct. When you say,

[8] "obligations," are you talking about utility type

m obligations or state public utility commission or

119 some Commerce Commission instructs AT&T to do certain

(11) things or are you talking about their legal

ng obligations under consumer fraud laws?

[13] A: An obligation imposed by a state, what I am

[14] saying is those are equivalent in these cases. If

[15] they are special obligations imposed by the state

which are not imposed on every provider of goods and

117 services, you know, if they are special because of

[18] the embedded base, AT&T or CPE, those are utility

[19] type obligations which cannot - you know, could not

be imposed on AT&T. So — and I will repeat. If

there had been such an obligation and somebody had

[22] attempted to enforce it then, you are saying if AT&T,

Page 212

[1] if they had complied, if it — they complied because

z it was an obligation, because somebody said, "This is

an obligation. You have to do it," I think people

would have come to the FCC, sought a specific order

is that they were preempted and I think they would have

g gotten it.

[7] Q: A specific order that what — that the —

(8) that these claims —

191 A: That a statement —

[10] Q: — by complying with the claims, the state

[11] consumer fraud claims, by doing those things?

A: Yes. That a state attempt to — to have a

[13] law, consumer protection or any other law that says

[14] you have to encourage people to buy by giving them a

115] specific comparison of lease rates and purchase

[16] rates, where it doesn't apply to anything else, yes,

[17] that — that was preempted, would have been

[18] preempted, whether AT&T did it or not, if a state

[19] attempted to impose that obligation, through —

[20] Q: Where I am having trouble is where you are [21] saying a state imposed that obligation.

a A: I'm sorry. I thought your question said if

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- [1] AT&T had complied with its obligations.
- Q: Actually -
- A: It came from state law. [3]
- Q: Actually, I said as plaintiffs allege in
- [5] this complaint under the state consumer fraud laws.
- [6] And where I think we are having trouble is maybe a
- distinction between utility type state regulations
- versus allegations made under state consumer fraud
- laws. Let me start over. Let's start over and see
- if we can get it square. Okay? Let me start over.
- A: Can I just say I just want to say [11]
- because I -
- Q: You are not drawing a distinction between
- the two, are you? [14]
- A: I'm a state imposed obligation, which is
- a special nongeneral obligation, I'm not doing a
- distinction, and I really think, I mean I I am not
- trying to prolong this or other, but I am sure when
- we look at this, that in that question when you did
- it, you said their obligations because I mean I -
- Q: I did I said their obligations plaintiffs
- [22] allege under state law.

- Page 214
- A: All right. And that's what I am saying.
- For some for a state, state law, to make this an
- [3] obligation would have been a violation. The FCC
- [4] would have preempted it and so that's why that's
- what I was trying from the first here, to distinguish
- [6] between AT&T deciding that it thinks for some reason
- n to get good will that it wants to publish something,
- giving the crossover point for purchase and sale in
- 191 terms of actual dollars, ignoring the value of these
- or things, which are greatly debated, I mean this is
- an insurance policy, in large part, but assuming that
- it is ignoring that, even if they want to say,
- Well, you should know you are getting insurance,
- but if you don't care about that, here's the
- crossover," AT&T was free to do that voluntarily. A
- state was not free to impose such an obligation on
- AT&T for its CPE where it is not generally imposed on
- [18] every provider of equipment which can be leased or
- [19]
- Q: Do you have some belief that state consumer
- [21] fraud laws in Illinois or New Jersey are being
- [22] applied in a discriminatory fashion by virtue of the

- m lawsuit here?
 - A: Yes. (Z)
 - Q: Do you have some belief that the state
 - [4] consumer fraud laws in New Jersey and Illinois don't
 - [5] have equal application to anybody else who who
 - is happens to act in the same fashion?
 - A: I —
 - Q: What is it about the application here that
 - makes you think they are being applied in a
 - discriminatory fashion towards AT&T and Lucent?
 - A: The fact that the conduct, which AT&T is
 - being accused of, and the conduct which is described
 - [13] in the expert reports is, in large part, what I would
 - [14] describe as absolutely 100 percent typical conduct of
 - [15] anybody in a deregulated marketplace, which, I do not
 - ns believe and I I want to repeat, you asked me it
 - [17] first, I'm not an expert in the consumer fraud laws
 - [18] of Illinois or New Jersey, but the notion that
 - [19] someone violates consumer fraud laws by not telling
 - 20) you that your utility service won't be cut off if —
 - gil if you don't buy if you don't pay for a modem or
 - 122] something else is silly. People don't have those-

- [1] types of obligations in the marketplace under
- izi consumer fraud laws. They don't have -
- Q: You are saying that you know that for a
- |4| fact?
- A: That they don't have --[5]
- Q: That the consumer fraud laws don't govern (6)
- m that?
- A: That they don't yes, they don't require
- people to go out and tell you that you can get this
- fig from one of my competitors, yes.
- Q: Let's now maybe maybe we can go back to
- our question. All right? How can a statute like the
- [13] Illinois consumer fraud statute that requires
- [14] fairness in dealing with consumers be enforced
- [15] without reference to the particular circumstances of
- [16] that case?
- MR. BENNETT: Object to the form of the (17)
- na question.
- THE WITNESS: I think that something that
- go only says you have to be fair does require looking at
- [21] the specific circumstances of the case to enforce.
- [22]

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[1] you can't use the bathroom.
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- (Laughter.) [2]
- MR. KING: We are off the record at 2:49. [3]
- (Recess.)
- MR. KING: We are back on the record at នោ
- rs 2:56.
- THE WITNESS: Okay, I did you want me
- [8] to just try and answer the last question?
- [9]
- BY MR. TILLERY:
- Q: Yes, sir. [10]
- A: I went through the the different ones
- [12] and most of them I would say are identical before -
- has between 1984 and 1986 and thereafter. There are one
- [14] or two that I think may be slightly different or
- [15] different between 1984 and 1986 and thereafter. The
- [16] pricing is tariffing before or after makes no
- [17] difference at all. The a failing to adequately
- [18] disclose the total dollar amount they had paid and
- that the total amount far exceeded the actual value.
- [20] same before and after, makes no difference at all.
- [21] It is hard to imagine anything more regulatory than
- [22] that We even saw the fact that, I guess, the value
- Page 202
- [1] is something that's being argued about here. The FCC
- [2] didn't want governments determining the value of CPE,
- (3) wanted the market to do that.
- Failing to adequately disclose and explain
- is to plaintiffs and class members material terms and
- is conditions, this is one, let me say, there is no
- m question at all between '84 and '86 that this could
- [8] not be considered. It was absolutely preempted. If
- 回 after '86 on the basis of something that does not
- ing apply any special obligation to AT&T, the embedded
- [13] base or CPE, there is a general state requirement
- [12] for for all leases of anything that take place. I
- may would say it would be preempted during '84 to '86 but
- [14] not thereafter.
- D, failing to disclose the original cost or
- 116] current value, equally the same. Can I use "before
- [17] and after" as shorthand?
- Q: Yes. [18]

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- A: Before and after.
- [20] Failed to adequately disclose to plaintiffs
- [21] that there were meaningful alternatives to them,
- 1221 having AT&T as a deregulated company, having to tell

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- (1) them, "You may not want to buy from us, you may want
- z to do something else," same before and after.
- It is failing to adequately disclose
- H) that participation was not required by plaintiffs and
- is class members, the same before and after. Once
- is again, before and after. A state I just want to
- [7] be clear what I am saying here was 100 percent
- [8] free to require the provider of the local utility
- service to say that. They just couldn't require AT&T
- [10] to say that. The people they regulated somebody
- [11] who they could but they couldn't make them say that
- 12 before or after.
- Failing to adequately disclose that the
- 1141 charges for leased equipment for residential
- us telephones, the form of that same before or after.
- Failing to adequately disclose to
- [17] plaintiffs and class members their right and option
- [18] to terminate the rental agreement at will. I this
- [19] is what I am not sure of. Once again, if there is a
- 201 state law that says any lessor of anything has to -
- [21] at will, has to include a prominent description
- 122] that or whatever type of description within this

- [1] that says in so and so type, "You have the right to
- izi terminate this," if that was applied on a neutral
- basis, I I'm not 100 percent certain that would
- 141 have been preempted during '84 to '86. It might have
- is been, but it would not be preempted thereafter.
- The number I, I have not said any
- m preemption on before or after. This is, basically,
- [8] saying something was something other than it is.
- m That's not a that's technique which does apply to
- (10) the best of my knowledge, I hope so, to anything
- [11] regardless of who is providing it or what it is.
- Collecting in advance. Once again, this is
- [13] one that I think may well be different. Clearly was
- [14] prohibited during the transition period. If there is
- 115] a rule that says no lessor can collect anything in
- us advance after the transition period, I think that
- [17] could apply to AT&T, as well.
 - Q: It wouldn't be preempted after '86?
- A: Not after, if it complied with those
- [20] conditions.
- Q: Right. [21]
- A: In other words, if it was not specific.

10) The — the K is — is also one that insofar [2] as it's a neutral rule, not being applied specially 131 to embedded customers, AT&T or CPE customers, (4) different before and after.

Q: Preempted before, not preempted after;

[6] right? A: Clearly preempted before and I think — if [7] [8] it just, basically, said, you know, stuff has to be printed — every lease arrangement has to be printed [10] in part X type after it would have been valid and [11] could be applied to AT&T. I'm not 100 percent [12] certain. It would have been preempted before. It [13] very well may have been, since the FCC - certainly [14] during the period of time when the FCC and, I [15] believe, the district court, as well, were [16] specifically approving the form of bills because of [17] shared billing arrangements and the like, anybody who [18] said that violates the law was preempted, but [19] that's — that, I would say, was preempted before and po not after on the basis of a totally neutral rule.

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[1] conditions, you know, exactly what disclosures were [2] made were governed before, thereafter, general rules 3 not spec - not singling out AT&T embedded base or [4] CPE were okay. M makes no difference and I don't think

L, as well. I mean if it is - the -

[22] different before and after. The terms and

[6] could apply before, and this is one that, basically, [7] says you shouldn't be able to close the phone center [8] stores. I think that was — that's tariff regulation [9] thereafter. It is common carrier regulation [10] thereafter.

Q: You have covered them now?

A: I believe so. [12]

Q: All right. [13]

A: Tried to. [14]

Q: After January 1, 1986, was there ever any [15]

[16] FCC regulation with which it would have been

impossible for AT&T to comply if AT&T had complied

[18] with the obligations plaintiffs allege it should have

[19] under state law?

A: Yes. I mean I think if AT&T, basically,

[21] complied with state requirements to do this, which

[22] were geared at making the offering better for

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[1] consumers, I believe that competitors would have been

z before the FCC arguing that even if AT&T was prepared

m to do it and didn't want to challenge it themselves,

HI that it interfered with the FCC regulatory scheme

[5] and — and was preempted and I believe the FCC would

161 have been decided it was preempted. It is

[7] important —

Q: My question, though, specifically was

m which — which FCC regulation would it have been

impossible for AT&T to have complied with if they had

[11] done the things that the plaintiffs alleged they

[12] should have done or not done the things that the

[13] plaintiffs alleged they shouldn't have done in this

[14] Case?

A: And what I tried to say is that, in my [15]

[16] judgment, if that had happened for the reasons I just

told you, people would have come in and argued that

[18] AT&T was violating the Computer II order by doing

ne that.

1201 Q: Are you talking about pricing now,

primarily? What is it that you are talking about?

A: Anything that made the AT&T offering more

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[1] attractive for consumers that was mandated by a

[2] State.

Q: Well, for example, if AT&T had described

14] their phone equipment after 1986 as something other

is than leased equipment — did you understand that's an

[6] allegation in the case?

Ŋ A: Yes.

Q: Okay. You understood that one of the

[9] allegations is that AT&T had the ability to put the

[10] actual phone on the bill, the actual phone

[11] description on the bill but, instead, chose to use

terms like "leased equipment" or an abbreviation that

[13] made it difficult for consumers to understand what

[14] they were being charged for. Do you understand

(15) that's an allegation?

A: Yes, I do. [16]

Q: Okay. Now, let's assume that AT&T had,

instead of doing what the plaintiffs allege they

[19] shouldn't have done, had actually put on the phone

por bill the description of the precise type of equipment

[21] on the billing that the plaintiffs say they should

[22] have. Tell me how that would have frustrated AT&T's

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[1] for reconsideration of that or challenge that order [2] in federal court but they can't go out and just do [3] the same thing and say it is a state consumer HI protection law.

Q: Aren't you talking about the transition p period of time now, sir?

A: No, I'm talking about after the transition [8] period. The FCC decided when the transportation period would end. I'm sorry.

Q: Your statement you just made about these [11] groups coming in extended beyond the transition [12] period, your claim is?

A: Oh, yes. [13]

Q: Okay. So your — your statement is that [14] [15] there is no distinction in terms of challenge to [16] behavior from January 1, '84 on? A: That's correct, that the FCC authority to [18] set these terms and conditions, when it said as of [19] January 1st, '86, these obligations end, that they [20] were making an affirmative decision that there should

[21] not be obligations of this type after that and that

Q: Let me see if I can clarify this. Is it

[22] while anybody was free to come in again, yet again,

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[1] through a petition for rulemaking, and once again make the argument about what the obligation should be [3] imposed, they weren't free to go out and do it by [4] themselves.

n your belief that a challenge to the conduct of AT&T, In let's say in 1987, based upon the notice that they [8] gave or didn't give there, embedded base CPE [9] customers, would be scrutinized from the standpoint [10] of implied and express preemption, precisely the same [11] way as if that same conduct were challenged in the (12) transition period?

[13] A: There is a statute of limitation on [14] complaints.

Q: Let's forget the statute of limitations for [16] a minute.

A: Okay I mean if you want to eliminate that [17] [18] and say in 1987 somebody came in and complained about [19] an action that took place during the transition [20] period --

Q: No. No. [21]

[22] A: I'm sorry. I misunderstood what you said

Q: You just told me a few minutes ago that

p) from the standpoint of implied or express preemption,

(4) you would evaluate conduct pre and post 1986 in the

s same fashion.

A: Yes.

[1] then.

Q: Didn't you? [7]

A: Yes.

Q: All right. Now, my question is from the

[10] standpoint of whether or not that conduct is

[11] impliedly or expressly preempted, I think you are —

(12) you are not claiming it is expressly preempted, are

[13] you, most of this?

A: No. F141

Q: All right. So to the extent that the claim

[16] that it is impliedly preempted is made, is - let's

pick a charge against AT&T and say that they didn't

ital give adequate notice to their embedded base CPE

[19] customers, just a claim, a charge, okay?

A: Uh-huh.

Q: Would that charge be scrutinized for

[22] purposes of implied preemption in precisely the same

[1] way as if it took place between '84 and '86, as if it 2) took place in '87?

A: The thing I'm having a hard time

(4) understanding is whether or not you are talking about

is the charge being made between -

Q: Yes.

A: — or the allegation of AT&T's conduct took

(8) place.

Q: Yes. Yes. The conduct took place - in

not one instance the conduct took place that's being -

[11] that's being charged as improper —

A: Okay.

Q: - between '84 and '86. [13]

A: So it is not when the thing was filed.

Q: That's correct. [15]

A: What I misunderstood, I thought you were

talking about something filed after '87 having to do

with the notice that was given to the embedded base

[19] customers which couldn't take place —

[20] Q: No. No. No. No. No.

A: — there were no embedded base customers

22 after that.

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Q: No. I'm talking about - I'm talking about 2 allegations of misconduct, one, occurring in the transition period, and another occurring in, say, [4]

A: Right. [5

[8]

16) MR. BENNETT: I object to the question

17) because it is vague with regard to what kind of

allegation you are talking about. ſBì

BY MR. TILLERY:

Q: Do you understand? And the allegation, I'm [10]

just picking one, is that they failed to give [11]

(12) adequate notice.

MR. BENNETT: Still object to the form of

[14] the question regarding — because it is vague with

[15] regard to what.

THE WITNESS: Okay, I think I do

[17] understand. I misunderstood it initially. But as

I - do you want me to go on -

BY MR. TILLERY: [19]

Q: Yes, go ahead. [20]

A: But as I understand it now, the answer is [21]

1221 yes, they are equally preempted. Specifically, if,

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[1] for example, somebody wanted to claim that AT&T was

22 committing straight fraud, okay, they sold a - an

[3] instrument that had nothing inside it, all right, as

[4] a working piece of CPE, that is a good claim under

is state law, you know, if there is a -- a relevant

(6) state law, which I think there is in every state,

171 both during the transition period and after the

(8) transition period, equally good in both cases, a

191 claim that AT&T was, your specific example, not

[10] giving enough notice of a price increase, I would

[11] say, would be exactly the same before and after.

[12] There was no longer — I mean the FCC order

[13] specifically said when they could raise prices and

[14] for somebody to come in after it and say — I mean

[15] this is a good example, this is the example I gave —

"You, AT&T, can't raise prices without giving 90

[17] days' notice and publishing it in every paper," was

(18) equally prohibited after the transition as it would

[19] have been during the transition.

Q: All right. Let's — let's — maybe I can

[21] shorten this up this way. You remember when you went

[22] through the complaint and you identified all these

[1] specific allegations that you thought were impliedly

g preempted?

A: Yes, sir. В

Q: Now, are any of those time sensitive in

terms of being subject to preemption claims and at

in one era but not at another era?

A: I don't think so. The ones that I didn't

(a) cover as being in my opinion preempted, I think,

m dealt with conduct which, whether it is true or not,

in I have no opinion on that, was not preempted if it

[11] took place during the transition period, as well.

Q: I want to make sure I understand you. The

(13) claims that are set out in the plaintiffs' complaint,

[14] third amended complaint, which we have identified on

[15] the record that you have reviewed, it doesn't matter

[16] in your opinion when those took place in this case?

A: The claims that say that AT&T should have

done things, which regulators used to require them to

[19] do or might have required them to do in the future,

201 the ones I identified, which are traditional

gij regulated requirements, tariffing requirements, yes,

22 that — their failure to abide by those is equally

Page 200

[1] preempted from being considered by the state, whether

z it took place before or after 1986.

Q: Irrespective of the time? Before or

in after. It doesn't matter when?

A: Yes. [5]

Q: During the transition period or after the

m transition period?

A: Yes, Yes. Those matters. [8]

Q: Are any of them sensitive to the time

po period, any of the claims that we have made?

A: I - give me one minute. Let me -[11]

Q: Sure. [12]

A: I had it right here. Do I have it here [13]

[14] Still?

MR. BENNETT: I may have moved it. [15]

THE WITNESS: No, this is a real one. I [16]

1171 mean it is easier for me in answering.

MR. BENNETT: Let's go off the record. I [18]

[19] think we can't — I can : — we have people walking

go, around. Can I use the bathroom real quick while he

[21] looks at this?

MR. TILLERY: We will go off the record but

[1] had regular contact, once again, on a daily basis
[2] with both staff and commissioners from a number of

[3] states, as well as from what's called the NARUC,

(4) which is the organization representing both all state

[5] commissions and state — at that time, I believe,

[6] there was not a separate organization for state

(7) consumer advocates, that they were folded within

[8] that, they later spun off. We had regular

m discussions with a lot of others, as well, so when

[10] you say how is it spun together, it was a much more

[11] complex and broad-reaching set of inputs than what

[12] you have characterized and I think it is fair to say

[13] that a significant portion of it was self-generated.

[14] That was a matter, after having everybody tell you

[15] what they want, which was their job, of the FCC

[15] staff, determining what they thought was the best

[17] balance of interest on these key points and there

[18] were a lot of — of different points that — to be

[19] covered.

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[20] Q: Let me ask you, sir, are sellers of

[21] residential CPE subject to state antitrust laws, in

[22] your opinion?

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[1] A: Yes.

[2] Q: Are lessors of residential CPE subject to

[3] state antitrust laws?

(4) A: Yes

[5] Q: Can you think of a reason why AT&T wouldn't

[6] be subject to any state antitrust law by virtue of

71 claims relating to embedded base CPE?

[8] A: Yes, I can think of a number of claims.

isi Q: Tell me, please.

A: During the divestiture proceeding, the

[11] arguments before Judge Green, a considerable number

[12] of states came in and claimed that the private

[13] agreement, I use the word "private" in quotes, it is

[14] with a public agency, reached between the Department

(15) of Justice and the - and AT&T, covering the MFJ,

[16] which had lots of matters involving the offering of

117) different services, interfered with state laws, and

[18] as I recall, I didn't — as I recall, part of that

[19] decision explicitly stated, and I believe it was

[20] appealed and that the appellate decision also

[21] specifically stated that a federal antitrust decree

[22] preempted any inconsistent state law, so I think

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[1] insofar as AT&T was doing something, for example,

[2] that was required by the - the consent decree, and I

By would add insofar as AT&T does anything that is

| required by federal law or by federal order, that

is they can't be held to account for — by a state

[6] antitrust law for following that federal rule. And

I = I -this is not — the best of my recollection,

(8) this is not specifically addressed within the scope

[9] of my — my testimony but I am quite certain that it

no is settled law that — that state antitrust law

[11] cannot override any federal requirement, whether it

[12] be from an antitrust decree, a court decree, a law or

regulation, which is not ultra virus, which is within

[14] the authority of the agency or the relevant person at

[15] issuc.

[16] Q: You agree that sellers of residential CPE

[17] are subject to state consumer protection laws; right?

[18] A: Once again, sub — to some. I mean I — as

[19] I said before, there are some state consumer

protection laws, I can — I am — I do not purport to

know every state consumer protection law in every

[22] state but I can certainly imagine state consumer

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(1) protection laws that I would not believe would be

2 valid with respect to sellers of residential CPE.

3] Q: Which ones? Give me the sort of the

[4] genera?

A: Something that looks like tariff

[6] regulation. For example, a prohibition on gerting

[7] out of the business is — there is a good example. A

(8) prohibition on getting out of the business or a

191 special requirement to receive a different form of

go state certification to do the sale than a business

[11] selling toasters or adding machines would have.

Q: Anything else that you can think of?

A: I — a specific requirement to price based

[14] on some state prescribed costing methodology in much

115] would absolutely be prohibited. The term that I

tried to use is anything that looks like tariff

[17] regulation or constitutes de facto tariff regulation,

[18] and there is a very, very wide range of highly

[19] detailed different examples I could try and give.

[20] I'm — ad infinitum. I hope I have — I mean if my

[21] answer doesn't satisfy you, I will go on and try to

(22) do more.

Page	4	RO

- Q: If you can think of some more, I want you 2 to tell me but -
- A: Sure, I can think of lots of more, [3]
- Q: Okav. [4]
- A: A requirement that a seller couldn't change [5]
- [6] price without notice for X days. A requirement to
- maintain a publicly available -
- Q: That couldn't change price?
- A: Yes. 191
- Q: Without notice? [10]
- A: Yes, Yes, I mean if somebody said you
- [12] can't raise the price of a piece of of a telephone
- [13] that's on the shelf without publishing it in the
- [14] paper seven days in advance of doing so, your intent
- [15] to do so. A requirement that that goes beyond,
- [16] once again, what a seller of adding machines have,
- [17] that you have make certain provisions to handle
- [18] consumer inquiries, complaints, to receive notice,
- [19] things that are the equivalent of tariff regulation,
- go the historic tariff regulation. I don't believe a
- [21] state is free to impose those on sellers of CPE.
- Q: You were talking about the sales of CPE on

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- A: Yes, on sellers of CPE. Q: Lessors, doesn't the same apply?
- [3]

[1] that?

[2]

- Q: Or is there a different set of rules for
- [6] lessors?
- A: "Set of rules" is not the phrase I will m
- isi usc.
- Q: I understand.
- A: Because here I would say because leasing is
- [11] even closer to the traditional provision of telephone
- [12] instruments, CPE, residential CPE under tariff,
- [13] that it there probably is an even more
- [14] limited I'm not I'm not sure if there is. I
- [15] mean I'm trying to think of a specific example of
- [16] something that the state couldn't tell a lessor they
- [17] had to do or couldn't do, that they could tell a
- [18] seller. I'm just not sure. I —
- Q: Can you tell me how state consumer
- [20] protection laws stand as an obstacle to the
- [21] accomplishment of the FCC's purpose of a competitive
- [22] CPE marketplace?

- A: Yes, I the basic impediment the FCC
 - 12] found to a competitive CPE marketplace was state
 - [3] action, which I don't I'm not claiming bad motives
 - [4] for, but, basically, was designed to make telephone
 - is companies, including AT&T, offer their CPE to
 - e consumers at significantly better prices, terms and
 - onditions than required by the marketplace. That
 - [8] forecloses competitors.
 - Q: My question to you -
 - A: So --[10]
 - Q: was state consumer protection laws. [11]
 - A: Right. So insofar as the result of a state
 - consumer protection law is to require a CPE is to
 - [14] require exactly that result, i.e., if state consumer
 - [15] protection law is implemented and forced or written
 - [15] in such a way as to require AT&T to provide CPE on -
 - [17] at prices or on terms and conditions better than
 - [18] demanded by the marketplace, it is foreclosing
 - (19) competitors from having a fair chance to win those
 - [20] customers.
 - Q: Now, a few minutes ago, you told me that
 - 22 any claims made by plaintiffs' experts that the
- Page 192
- [1] embedded base customers, by virtue of the way in
- which the modified negative option took place, should
- [3] be afforded a higher level or higher standard of,
- [4] let's say let's pick some action. Let's say
- is notice. To the extent by virtue of the way that AT&T
- [6] acquired that customer base, that making a claim
- n predicated upon that would be preempted; right?
- A: Yes. Yes.
- Q: Is that express or implied?
- A: Implied. 1101
- Q: Any basis for -- strike that. [11]
- [12] What's your basis or conclusion as to why
- [13] it is impliedly preempted?
- A: Because the FCC made specific
- [15] determinations about what type of notice should be
- [16] given, what type of rate protection should be given,
- what type of initial determine option should be
- [18] given. States came into the FCC and said, "We don't
- [19] agree with this. We think you should do something
- go different." The FCC looked at it, made a
- [21] determination and said no. Somebody could
- 22] continue could file, in accordance with the rules,

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- 111 political turmoil taking place around
- [2] telecommunications and legal turmoil, even if the FCC
- B) had been upheld in circumstances like that, several
- 141 years of fighting over it was deemed to be very, very
- is negative to the public interest, so I urged this
- is course and, once again -
- Q: You urged what course?
- A: The course of negotiating with AT&T.
- Q: That the FCC direct AT&T to file its own
- no proposal?
- A: That the FCC informally direct AT&T to file
- [12] a proposal on the basis of what we would negotiate
- [13] with them as the a proper proposal and that that
- [14] would be endorsed by the FCC.
- Q: When did you tell them to do that? We are
- [16] in the spring of '83, aren't we?
- A: We are in before that, that we told them to
- Hai do that.
- [18] Q: Okay. So -
- A: It would have been in I would say in mid
- [21] '82 to late '82, probably, that we started talking
- 1221 about the CPE thing itself.

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- Q: What were you doing, then, tell me step by
- 121 step, the things you were doing in, you personally,
- m in the spring of 1983, before you left with respect
- [4] to the notice. What were you doing?
- 151 A: With respect to the notice?
- Q: Yes.

- A: I I can't remember what I did with
- [8] respect to the notice specifically. I would assume
- (9) that some drafts of it were prepared for me but
- [10] the insofar as the notice was designed to put out
- [11] the AT&T proposal, I think I know when I left, it was
- [12] well understood that the FCC would, subject to minor
- [13] tinkering as the result of the comments, would adopt [14] that proposal.
- Q: Okay. And then you left in June of '83? [15]
- A: Yes. េវេសា
- [17] Q: And what did you work on starting in that
- [18] summer for AT&T?
- A: Long-term deregulation. [19]
- Q: Of what? [20]
- A: Tariff communication services,
- [22] long-distance services, primarily private line and

- (1) watts. At that point it was not focused on any
 - g residential MTS services. It was high volume
 - By business transmission services which were then
 - (4) subject to some competition and which AT&T was very,
 - is very anxious to receive more flexibility to be able
 - is to lower prices.
 - Q: Were you in the fall, let's say through '82
 - m and the spring of '83, involved in the negotiations
 - with AT&T?
 - A: On CPE? f1Øl
 - Q: Yes. £±11
 - A: Yes. f121
 - Q: And what were you doing day to day in those
 - 114] negotiations with AT&T on behalf of the Federal
 - 1151 Communications Commission?
 - A: Discussing what how far AT&T was
 - ил prepared to go in terms of providing price
 - [18] protections and other benefits to competitors and
 - (19) customers.
 - Q: Who were you talking to at AT&T?
 - A: At AT&T, there were a number of people that
 - 1221 I can remember who were very involved in this. Dan

- [1] Kulkin would be one, George Moreland would be one,
- William Stump would be one, Jim Billingsly was the -
- 131 the prime one who was closest to to being able to
- [4] make a decision on it. John Zieglus was another who
- is was quite involved, and I believe at this point
- [6] Howard Trinens was also involved Howard Trinens
- pr was also involved in this, Bob Allen, Robert Allen,
- [8] was one of the people who was involved in discussing
- [9] this. Jim Olson, James Olson, was another person.
- 10] Those are the the people that I specifically
- 1111 recall at AT&T.
- Q: Did you ever deal with a man named Harold
- [13] Burlingame?
- A: I don't believe so. On this? I met him, I
- [15] think, once or twice but —
- Q: How did you meet him?
- A: At functions, I think.
- Q: What functions? [18]
- A: The AT&T would regularly sponsor things 1191
- 1201 like art shows, you know, they sponsor an exhibit at
- [21] one of the national galleries and would invite all
- 122] the staff at the FCC. In addition, there would be a

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- Christmas party that would be held, functions like [2] that
- Q: And the FCC staff would be invited to the [3] Christmas party? [4]
- A: Yes. [5]
- Q: Did you go to those events? [6]
- A: To some of them, yes.
- Q: Where did you have your Christmas parties, [8]
- the ones that AT&T sponsored for the FCC?
- MR. BENNETT: Objection to the form of the [10] [11] question.
- THE WITNESS: One of them I remember was in [12]
- [13] the the building where their offices I don't
- [14] know if they still are there but certainly were
- there, I think it is called Lafayette Square. It is
- [16] between 20th and 21st, between L and M. That -
- [17] that's one that I very specifically remember.
- BY MR. TILLERY: [18]
- Q: Now, at these Christmas parties and other [19]
- 201 functions, did employees of AT&T come and mix with
- [21] the FCC staff and talk to them?
- A: Yes. 1221

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- Q: Get to know them? [1]
- [2] A: Yes.
- Q: Was there negotiation during some of these [3]
- [4] events, too discussions, at least?
- A: I I can't specifically recall one but I
- is think it is fair to say that on occasion, there was,
- m not generally, but on occasion. There could be some,
- [8] yes.
- Q: Were you involved, as far as you know, in [9]
- [10] all of the negotiation with AT&T regarding CPE?
- MR. BENNETT: Objection to the form of the
- [12] question. It is vague.
 - BY MR. TILLERY:
- Q: In this time period, '82, '83 time period? [14]
- MR. BENNETT: My form of the objection goes 1157
- to the word "involved." [16]
- THE WITNESS: No, I don't believe so. [17]
- [18]

[13]

- BY MR. TILLERY:
- Q: Who else at the FCC was negotiating with [19]
- the AT&T company?
- [21] A: The other people would have been Jim Smith,
- [22] Gary Epstein, Mark Fowler, Randy Nichols, Jerry

[1] Fritz. Those are the people who —

- Q: Who is Jim Smith? Is he the fellow you ran
- [3] into on the street a few weeks ago?
- A: He at the time was a legal assistant for [4]
- s the chief of the Common Carrier Bureau.
- Q: What did these people do that you just
- 77 referenced at FCC? What were their jobs?
- A: I just told you Jim Smith.
- Q: Right.
- A: Gary Epstein was chief of the Common 1101
- 1111 Carrier Bureau, Mark Fowler was chairman of the
- [12] FCC. Randy Nichols was his chief of staff. Jerry
- [13] Fritz was his common carrier assistant. Let me just
- [14] also say that I I am certain that particularly on
- [15] a number of minor details, and probably other things,
- [16] as well, the that other people negotiated. The —
- [17] I'm trying to think about whether it was on this.
- (18) Certainly on any matter that related to enforcement,
- [19] specifically with respect to multi-line CPE, Kathy
- [20] Levitz would have been involved, and Greg Vogt, as
- py well. In addition and those were the the chief
- 22) and deputy chief of what was called the CI-2 task

- [1] force that was a body set up to ensure compliance
- (z) with the CI-2 rules, primarily focusing on separate
- 3 subsidiary matters but getting involved to some
- (a) extent in multi-owned CPE pricing matters and looking
- is at other matters, as well. They would have been
- involved in discussing. I'm also certain that other
- 17] staff level attorneys would I'm not sure whether
- [8] they would be characterized as negotiation but were
- m involved in information flow.
- Q: How did all of this, these discussions,
- wind their way into a conclusion on behalf of the
- [12] FCC, all these people talking, Christmas parties and
- 113 social events and daily phone discussions and
- meetings, how did all this work its way into a finite
- [15] pattern?
- A: I would say I'm not sure that there is a
- [17] simple answer to that. It is important to
- [18] recognize. There was a tremendous amount of
- political input on this, as well. With regularity,
- 120) and what's going on a day didn't go by that we
- [21] didn't get input from a congressional staff and
- [22] occasionally from members of Congress themselves. We

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A: That would be an example of it. [1]

Q: Right. [2]

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A: You are saying, "Unless you notify us." [3]

[4] You had a formulation that is, in fact, a negative

[5] option. "If you don't notify us that you want to

is change, we are — we will deem you to have decided to

m continue to lease."

Q: Are negative options considered to be 181

[9] anti-consumer practices, generally?

MR. BENNETT: Objection to the form of the 110

[11] question.

MR. TILLERY: Not of the answer? [12]

THE WITNESS: I'm not sure what "considered [13]

[14] to be" means. I think that while there are a fair

[15] number of special circumstances that — where they

1161 end up being pro-consumer, that the majority of cases

in which a negative option is utilized is -

[18] certainly would not be favored by most of the -- the

[19] professional consumer organizations or consumer

rights — the professional consumer rights advocates.

[21] [22] BY MR. TILLERY:

Q: What is your belief about them?

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A: All things being equal, I don't like them. [1]

Q: Why not? [2]

A: I think that getting people to make an [3]

44 affirmative choice is a significantly better way to

[5] reflect their actual wishes or desires.

Q: As opposed to a default mechanism which

[7] creates a customer?

MR. BENNETT: Objection to the form of the

p question.

(10)

BY MR. TILLERY:

Q: Correct? [11]

A: Well, in the example you gave, I mean,

[13] either creates a customer. One determines — it

[14] determines which type of customer they are, in your

[15] example, but in which you, basically, say, if you

[16] don't do anything, we are going to deem — we are

[17] going to figure out that we know what you - what you

[18] want. And the reason for that is that certainly in

[19] the communications field, there is no question at all

(20) that at the time we were devising this, we were well

[21] aware of the difficulty particularly in the

post-divestiture environment, of getting people to

[1] make affirmative responses, so we knew that there

12) would be — that if it — if it was raised that way,

B) it would be deemed to be encouraging people to

14) stay — we are not talking about the specifics here,

is we are just talking about generally now or in this

m specific case?

Q: Well, you were asking me? Let's do them

e both.

A: Okay. Generally, then, I just say, you

[10] know, it would produce a lot of people who just, in

[11] addition to those who affirmatively would decide not

to send in, because it was easier, some people who

may were close to indifferent and would decide it was

114) easier not to send in and some people who never read

[15] it or whatever who would be deemed to have here. In

[16] this particular case, the — there was an interest on

117 the part of the FCC in promoting competition. The

[18] FCC deals with the broad public interest, which

[19] includes consumers, regulated entities, and

20) competitors of regulated entities, and I think the

[21] view was, and this was a view that was urged on us by

[22] competitors, in particular —

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Q: Who is "us" in your answer? [1]

A: The FCC collectively, including the staff [2]

[3] and the Commission.

Q: Okay. Go ahead.

A: — that was urged on us to not make it too

is easy for AT&T to retain these customers.

Q: And what did you do?

A: We adopted what we call the modified [8]

(9) negative option.

Q: Why was it called "modified"? [10]

A: Because AT&T was under a specific

[12] obligation not to tell people, "If you do nothing,

113 you will continue to lease your phone." They were

[14] told they had to tell people you have to make a

is choice between buying or leasing your phone and you

[16] can't discuss in any way whatsoever what happens if

they don't. You can't do anything to — in fact, it

[18] said explicitly, "You also cannot make it any easier

[18] to choose one of these two paths."

[20] Q: Did you get involved in this 1983 notice?

A: Yes. [21]

Q: What was your role?

- [1] A: I was probably on the line between who
- (2) was who was the number one negotiator in deciding
- [3] it. They were collective. I was not the most senior
- [4] person there at that time but this was a matter
- [5] within my jurisdiction to develop a plan and the
- [6] person who was my superior then might say he was the
- most important person because he made the final call
- e on it but it was -
- 19 Q: When was the final call made?
- [10] A: The final call was made at two different
- [11] levels. The final call, first of all, in telling
- [12] AT&T what we wanted them to file, the informal
- [13] negotiations was made, I would say, probably six
- [14] weeks to their filing prior to filing their letter
- [15] making this proposal.
- [16] Q: When would that have been, if you can give
- [17] me a date?
- [18] A: I guess March or April.
- [19] Q: March or April of '83?
- [20] A: Yes.
- [21] Q: They filed a letter?
- [22] A: I think they filed it a little bit I

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- 19 can't remember. I think they filed it in April and 12 May.
- [3] Q: Okay And then what did you do after that?
- [4] A: Personally or the Commission?
- [5] Q: You, personally.
- [6] A: With the letter?
- [7] Q: Yes.
- (8) A: We put it out for public comment.
- [9] Q: Had you done something drafting anything
- ing before that time?
- [11] A: Anything?
- [12] Q: Yes, with respect to that letter, to the
- [13] notice.
- [14] A: Yes, I mean I we I think it was
- [15] fairly routine to put the public notice out, you
- [16] know, putting the letter on notice and telling other
- people to come in and and file on it. But at the
- [18] time, we were having daily conversations with all
- [19] interested parties every single day. The which at
- [20] this point was very confusing because it involved not
- [21] just the people who had been in this docket
- [22] throughout the entire period of time, they had AT&T,

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- [1] the competitors, the states, but because this was
 [2] between the announcement and implementation of
- p) divestiture, we had these new regional holding
- 4) companies which were staffed and which there was a
- is lot of controversy about what degree of autonomy they
- is should have but each and every one of them, by this
- point, had their own federal regulatory people,
- (8) lawyers, managers, and all, and they had a major
- no multiparty discussion.
- [11] Q: So walk me through your role. You were

pi interest in this, as well, so it was all this

- 112 talking about April or May of 1983. Walk me through
- [13] what you did personally.
- [14] A: After the announcement of divestiture, the
- [15] FCC, basically, halted the Computer II detariffing
- process for embedded CPE because this was a
- [17] significant event which impacted in major ways all
- [18] regulatory activities. Most people view it as the
- [19] single most major event in the field of
- [20] telecommunications generally, as well as the
- [21] regulation of telecommunications. And so the FCC
- 122] decided that it was appropriate to to come up with

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- 11) a plan about how to deregulate embedded CPE. They
- (2) also decided and I say this was a unanimous
- (a) decision that all the staff, the commissioners,
- HI everybody understood this, because these were matters
- [5] under my jurisdiction, I participated in meetings
- [6] that made this decision at the staff level and
- [7] briefings of the chairman, as well. In addition, it
- [8] was my view, which I urged and which I think was
- m accepted by the chief of the Common Carrier Bureau
- [10] and certainly by the chairman of the FCC, that there
- [11] were significant legal risks involved in attempting
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- [12] to impose too onerous conditions on AT&T with respect,
- [13] to the detariffing of CPE and that the most
- [14] appropriate mechanism to provide an order that was a
- [15] good balance between the segments of the public-
- [116] interest and what was politically sustainable was to
- [17] have AT&T "voluntarily," and I use the word in
- [18] quotes, this is the way the FCC always worked, submit
- [19] a plan which could be approved by the FCC rather than
- [20] have the FCC issue an order that AT&T would take to
- [21] court saying you don't have the power to do this,
- (22) which, in a very chaotic era, with all types of